

TRAINING COURSE CATALOG 2023-2024

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THE STATURE OF TNV TRAINING COURSES

We are at a time in which our own existence is changing under the influence of new technologies. For us at TNV, each perceived challenge opens up many new opportunities for offering excellent training courses – second to none.

The variety of advanced training courses and certification services we offer make decision-making easier for you to boost your career.

We continuously strive to translate our efforts and commitment to provide excellence in keeping our training courses updated with the latest trends, standards, best practices, and approaches. Our experts work tirelessly to bring valuable, sophisticated training courses, containing relevant information that meet your needs and serve as a reliable source of information; all that made possible through our customer-oriented approach at the core of our company culture.



TNV has over the years made the provision of quality training courses and certification services that truly speak to its customers' needs an ingrained habit. This analogy applies to our steady stream of continual improvement, with innovation and creativity happening systematically. By building a continuous improvement culture and translating it into a shared mindset and philosophy, we have created a level of unparalleled services in this ever-changing business environment.

DR. DAVID TAYLOR
PhD, MBA, MIT
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With education being an ever-evolving space, and learners increasingly diverse in nature and preferences, we have options available that respond to each learner's need and preference of receiving information, from traditional and contemporary learning practices to innovative ones, offering a jump start on the path to excellence.

We listened, and answered. Easing the road to success. Isn't that the ultimate goal?



GO BEYOND THE ORDINARY AND LEARN IN THE FORMAT THAT SUITS YOU BEST

How can our certification training courses help you shape your career path?

While every individual and organization is unique, we have tailored each of our training courses to reflect and address the needs and requests of the individuals in the modern world; that being an ever-changing environment with day-to-day evolving technologies. To keep you ahead of the trends, we have developed training courses in an array of topics ranging from information security, business continuity, health and safety, data protection, sustainability, and more.

It is time for you to be in charge of your personal development, and we are here to accompany you in this journey.



Currently, organizations are at the forefront of unprecedented change, and as they enter this digital race, speed, agility, and adaptability have become highly-prized attributes. At TNV, we are driven and culturally powered by a systemic process of continual improvement, embedded in our company's DNA. This way, we offer solutions for all individuals who are eager to obtain specialized knowledge or skill set and consequently gain internationally recognized certifications.

New tools, methodologies, and techniques, incorporated in our training course materials and diligently executed by our teams, assure transformational results.

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TNV Training Course Delivery Formats



Education is an ever-evolving space. That is why in this increasingly diverse world of individuals and rapid digital transformation reshaping every aspect of our lives, the “one-size-fits-all” concept simply does not apply anymore. It is therefore imperative that each education provider understand how to embrace this trend by acknowledging, and most importantly, addressing the diverse nature, unique needs, and learning preferences of each individual.

We remain committed to acknowledge this multitude of different types of learners and help them all equally improve their skills and develop professionally and intellectually. In order to achieve this, and ensure that learning is enriching, TNV has options available that easily and effectively respond to each learner’s needs and preferences of receiving information.

Our training course delivery formats reflect an amalgamation of successful traditional, contemporary, and innovative learning practices.

Take the next step in your education and competence development by learning more about our training course delivery formats.

CLASSROOM

Our classroom training courses are participant-centered and delivered in different venues worldwide by TNV Certified Trainers.

This training delivery format can be especially beneficial for those wishing to learn through cooperative activities and group work as well as have interaction with peers, share experiences, ideas, and opinions. This remains the most comprehensive format that allows participants to capture the entire experience of training.



Live Online

Our live online training courses are synchronized events organized in a live virtual meeting room/ classroom environment. These training courses offer an engaging and interactive learning experience led by TNV Certified Trainers via sophisticated tools that allow remote teaching.

This training delivery format makes learning more accessible to our candidates in new ways, especially to those who do not have traveling as an option, or when late classes are the only feasible alternative.

eLearning

The TNV eLearning training courses are neither location constrained nor time bound. This method is technologically enabled and is delivered by TNV Certified Trainers in pre-recorded video format. These training courses have been catered to meet each individual's needs and have been designed with the aim of transcending spatial and temporal restrictions.

With the TNV eLearning, it has never been easier and more convenient to be a learner. You can take these training courses on any device and from any location that makes learning a comfortable experience owing to the flexibility and freedom it offers. Participants will take quizzes that will allow for interactivity, and will be equipped with additional reading material to enhance their knowledge. For those interested, our Resellers also will provide additional Live Q&A sessions with competent trainers to offer additional coaching.

Self-Study

If you want to take a training course at your own pace and a place of your choice, you can engage in self-study, for which all that is needed is access to the TNV training course materials.

One of the major advantages of our self-study training course delivery format is that you can take control of your own learning and direct your own studying. This format is feasible for participants who have a considerable knowledge on the subject and do not require assisted lecturing.

Regardless of the training course format, all participants will have access to the training course material digitally via KATE. After completing the training course in any TNV training course delivery format, you can enter the exam from anywhere in the world through the TNV Exams app. Finally, those who successfully pass the exam can apply for certification.



CONTINUAL IMPROVEMENT CULTURE

Good. Better. Best. The three defining characteristics of our continual improvement philosophy.

We are constantly listening, learning, and evolving - just like you. And our training courses and certification services are a reflection of your feedback, needs, and preferences brought to life.

With some of the best-known and most widely used standards, methodologies, approaches, and innovative technologies, our state-of-the-art training courses are simply tailored to fit your world.

TNV TRAINING COURSE CATEGORIES

MANAGEMENT SYSTEM TRAINING COURSES	WHO SHOULD ATTEND	▪
INTRODUCTION	Individuals who wish to gain or expand their knowledge on the relevant standard or field	1 DAY
FOUNDATION	Individuals who wish to learn the basis of implementing a management system and its processes	2 DAYS
LEAD IMPLEMENTER	Individuals responsible for the implementation and management of a management system in their company	5 DAYS
LEAD AUDITOR	Individuals responsible for auditing and monitoring management systems	5 DAYS
MANAGER TRAINING COURSES	WHO SHOULD ATTEND	▪
INTRODUCTION	Individuals who wish to get introduced to the associated standard or field	1 DAY
FOUNDATION	Individuals who wish to study the fundamentals of the processes and procedures in the related field or standard	2 DAYS
MANAGER	Managers in the relevant field who wish to develop the skills and knowledge to carry out and implement processes, approaches, and techniques for different programs, plans, strategies, etc.	3 DAYS
LEADMANAGER	Managers in the relevant field who wish to assess, manage, or maintain plans, assessments, frameworks, programs, or the like, and develop their management expertise	5 DAYS
NON-ISO TRAINING COURSES	WHO SHOULD ATTEND	▪
INTRODUCTION	Individuals who wish to get introduced to the associated field	1 DAY
FOUNDATION	Individuals who wish to study the foundations of the associated field and its related processes	2 DAYS
MANAGER	Managers in the relevant field who wish to gain knowledge on the fundamental principles and concepts of a management program	3 DAYS
LEADMANAGER	Managers in the relevant field who wish to develop their skills and knowledge on the associated field and improve their management expertise	5 DAYS



The range of training courses we offer is purpose-driven and at the heart of each individual and organization's key challenges. We aim at transferring valuable knowledge and best practices through our training courses which cover, among others, the following fields and disciplines:

- ✓ **Information Security and Resilience**
- ✓ **GRC, Privacy, and Digital Transformation**
- ✓ **Quality, Management, and Sustainability**

INFORMATION SECURITY AND RESILIENCE

Information Security

- Information Security Management Systems based on ISO/IEC 27001
- Information Security Controls – Best practices based on ISO/IEC 27002
- Information Security Risk Management based on ISO/IEC 27005
- Information Security Risk Management based on EBIOS
- Information Security Incident Management based on ISO/IEC 27035
- Human Resources Security

Cybersecurity

- Cybersecurity based on ISO/IEC 27032
- SCADA Security
- Ethical Hacking
- Computer Forensics
- Lead Cloud Security Manager
- ISO/IEC 27033 Lead Network Security Manager
- Penetration Testing
- Cybersecurity Essentials
- CMMC-AB Professional

Continuity, Resilience and Recovery

- Business Continuity Management Systems based on ISO 22301
- Disaster Recovery
- Organizational Resilience based on ISO 22316
- Business Impact Analysis based on ISO/TS 22317
- Emergency Management based on ISO 22320
- Crisis Management

INFORMATION SECURITY MANAGEMENT SYSTEMS BASED ON ISO/IEC 27001



GETTING STARTED WITH YOUR ISO/IEC 27001 CERTIFICATION

The ever-evolving security landscape is constantly increasing the need for experts in this professional field. Getting started with your ISO/IEC 27001 certification shows that you are driven to acquire and demonstrate the skills, knowledge, and expertise to support an organization to successfully implement, manage, and maintain an information security management system (ISMS) which as a result helps avoid threats, vulnerabilities, and possible negative impacts. This enables you to establish a systematic analysis of an organization's information security risks and ensure the protection of the sensitive data. One of the major benefits for individuals who seek to pursue this certification is that the standard is recognized internationally as a best practice, allowing you to instill a continual improvement culture in organizations and ensure their compliance with regulations and requirements.

We have convenient solutions for all of you who wish to pursue a career in auditing too; carry out internal and external audits of an ISMS in an organization, by applying widely recognized audit principles, methodologies, and techniques in compliance with the respective ISO and other regulatory standards and frameworks.

According to Mondo, information security managers can net up to \$215,000 a year.

WHY GET ISO/IEC 27001 CERTIFIED

Information security management enables you to help organizations protect their data and privacy in the most efficient way. Considering the evolving cyber-attacks and their sophistication, the volume of valuable information handled by organizations, and the complexity of supply chains, organizations need to have a well-established security system and ISMS, and a competent team that ensure the protection of data. Getting certified against this standard demonstrates a commitment to information security at all levels of the organization and shows to your potential and existing customers your personal and the organization's credibility and trustworthiness.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 27001 INTRODUCTION	Understand the key components of an ISMS based on ISO/IEC 27001	1 DAY
ISO/IEC 27001 FOUNDATION	Gain knowledge on the fundamental components necessary to implement and manage an ISMS based on ISO/IEC 27001	2 DAYS
ISO/IEC 27001 LEAD IMPLEMENTER	Develop the skills to support an organization in implementing and maintaining an ISMS based on ISO/IEC 27001	5 DAYS
ISO/IEC 27001 LEAD AUDITOR	Acquire the knowledge and skills to perform an ISMS audit by applying widely recognized audit principles, procedures, and techniques	5 DAYS

INFORMATION SECURITY CONTROLS — BEST PRACTICES BASED ON ISO/IEC 27002

GETTING STARTED WITH YOUR ISO/IEC 27002 CERTIFICATION

This certification proves that you have acquired the necessary knowledge and skills to implement and manage information security controls based on ISO/IEC 27002 and enables you to apply the best practices of information security management in an organization. It also helps you to create a comprehensive framework and improve information security management within an organization by using potential controls that can identify risks and effectively manage them.

“The worldwide information security market is forecasted to reach \$170.4 billion in 2022.” (Gartner)

WHY GET ISO/IEC 27002 CERTIFIED

Instead of focusing purely on technological solutions, the management of information security according to ISO/IEC 27002 provides a broader view of the security problems related to some of the most valuable assets – business information and any individual in an organization. ISO/IEC 27002 is designed for organizations that wish to develop, maintain, and optimize the information security management system based on an effective control structure. By getting this certification, you can support such organizations in implementing and managing information security controls as specified in ISO/IEC 27002. Establishing an information security management system (ISMS) and at the same time adopting the guidelines of ISO/IEC 27002, guarantees the continuity and maintenance of security processes, aligned with the strategic objectives of organizations.





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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 27002 INTRODUCTION	Understand key controls to manage information security risks as specified in ISO/IEC 27002	1 DAY
ISO/IEC 27002 FOUNDATION	Gain knowledge on information security management practices including the selection, implementation, and management of controls based on ISO/IEC 27002	2 DAYS
ISO/IEC 27002 MANAGER	Develop the skills necessary to implement, manage, and communicate information security controls based on ISO/IEC 27002	3 DAYS
ISO/IEC 27002 LEAD MANAGER	Master the concept, skills, and techniques to successfully implement and effectively manage information security controls based on ISO/IEC 27002	5 DAYS

INFORMATION SECURITY RISK MANAGEMENT BASED ON ISO/IEC 27005



GETTING STARTED WITH YOUR ISO/IEC 27005 CERTIFICATION

TNV certifications are a mark of excellence. Regardless of the certification you choose to obtain in this scheme, it will prove that you have acquired the necessary knowledge and have developed the skills and competence to support an effective information security risk management process in an organization. In addition, you will obtain a comprehensive understanding of risk assessment methods such as OCTAVE, EBIOS, MEHARI, and harmonized TRA. Therefore, this certification will prove that you are able to identify, assess, analyze, evaluate, and treat various information security risks faced by organizations.

According to the World Economic Forum, cyber-attacks are Perceived as the #2 global risk of concern to business leaders.

WHY GET ISO/IEC 27005 CERTIFIED

Getting certified against this standard makes you a valuable asset for organizations as your expertise will help them integrate and manage information security based on a risk management approach, by providing the best practical guidance on risk assessment, with a focus on threats, vulnerabilities, likelihoods, and impacts. In addition, your expertise will help an organization to conduct an effective risk analysis in order to decide whether risks need to be treated, and choose the most appropriate risk treatment strategies and methods.

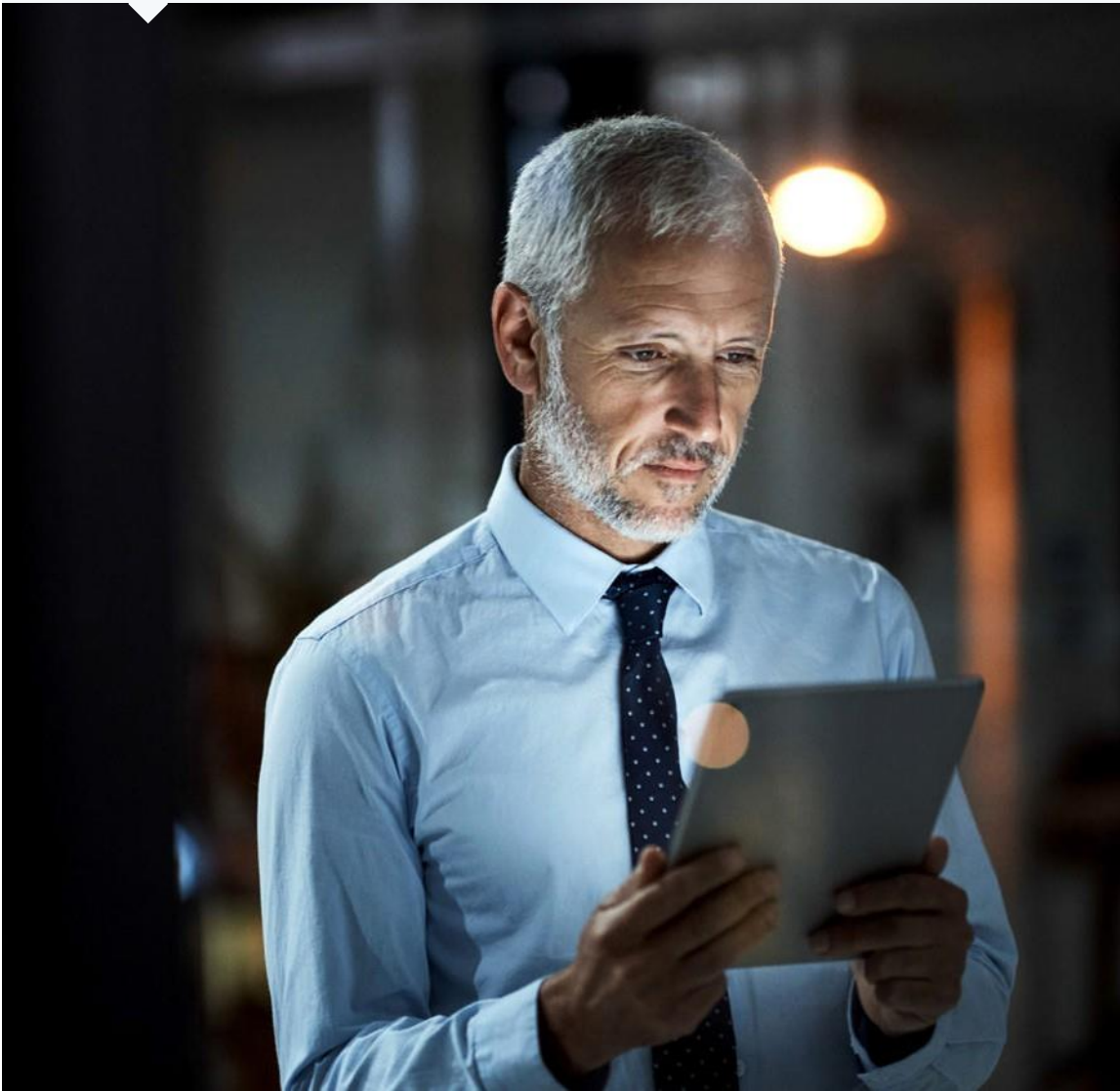


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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 27005 INTRODUCTION	Understand the fundamental concepts, definitions, approaches, and methods used to manage information security risks based on ISO/IEC 27005	1 DAY
ISO/IEC 27005 FOUNDATION	Gain knowledge on interpreting the guidelines of ISO/IEC 27005 in order to identify, assess, and manage information security-related risks	2 DAYS
ISO/IEC 27005 RISK MANAGER	Develop the skills to carry out risk management processes related to information security assets by following the guidelines of ISO/IEC 27005	3 DAYS
ISO/IEC 27005 LEAD RISK MANAGER	Acquire the expertise to support an organization in performing information security risk management processes by referring to the guidelines of ISO/IEC 27005	5 DAYS

INFORMATION SECURITY RISK MANAGEMENT BASED ON EBIOS

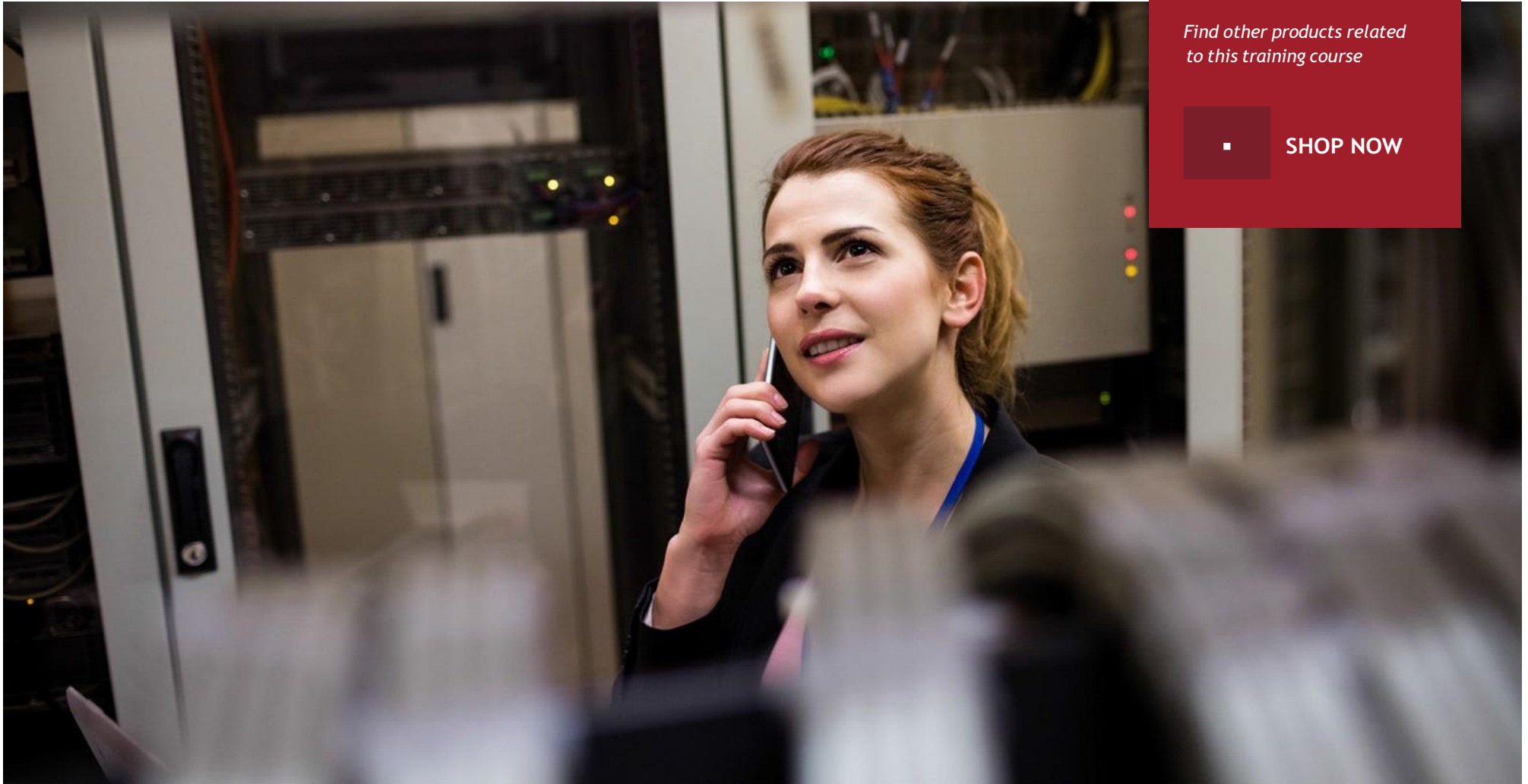


GETTING STARTED WITH YOUR EBIOS CERTIFICATION

Understanding how to effectively assess risk may be a challenge for many industries. EBIOS, as a risk assessment method, will provide you with the sufficient knowledge on how to successfully identify and assess risk in an organization. EBIOS (Expression des Besoins et Identification des Objectifs de Sécurité) was developed by the French Central Information Systems Security Division. The goal of this risk assessment tool is to assess and treat information security risks, which would result in assisting the management decision-making, and guide stakeholders to find a mutual set of discussions.

WHY GET EBIOS CERTIFIED

Having individuals who are EBIOS certified will benefit you and the organization you are working for by allowing to identify, assess, and control hazards in the workplace in order to protect the business and its valuable assets. Applying this methodology will therefore protect organizations from financial and reputational damages.



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to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	
EBIOS RISK MANAGER	Understand risk assessment elements and concepts related to information security and develop the skills to successfully carry out such assessments by using the EBIOS method	3 DAYS

INFORMATION SECURITY INCIDENT MANAGEMENT BASED ON ISO/IEC 27035

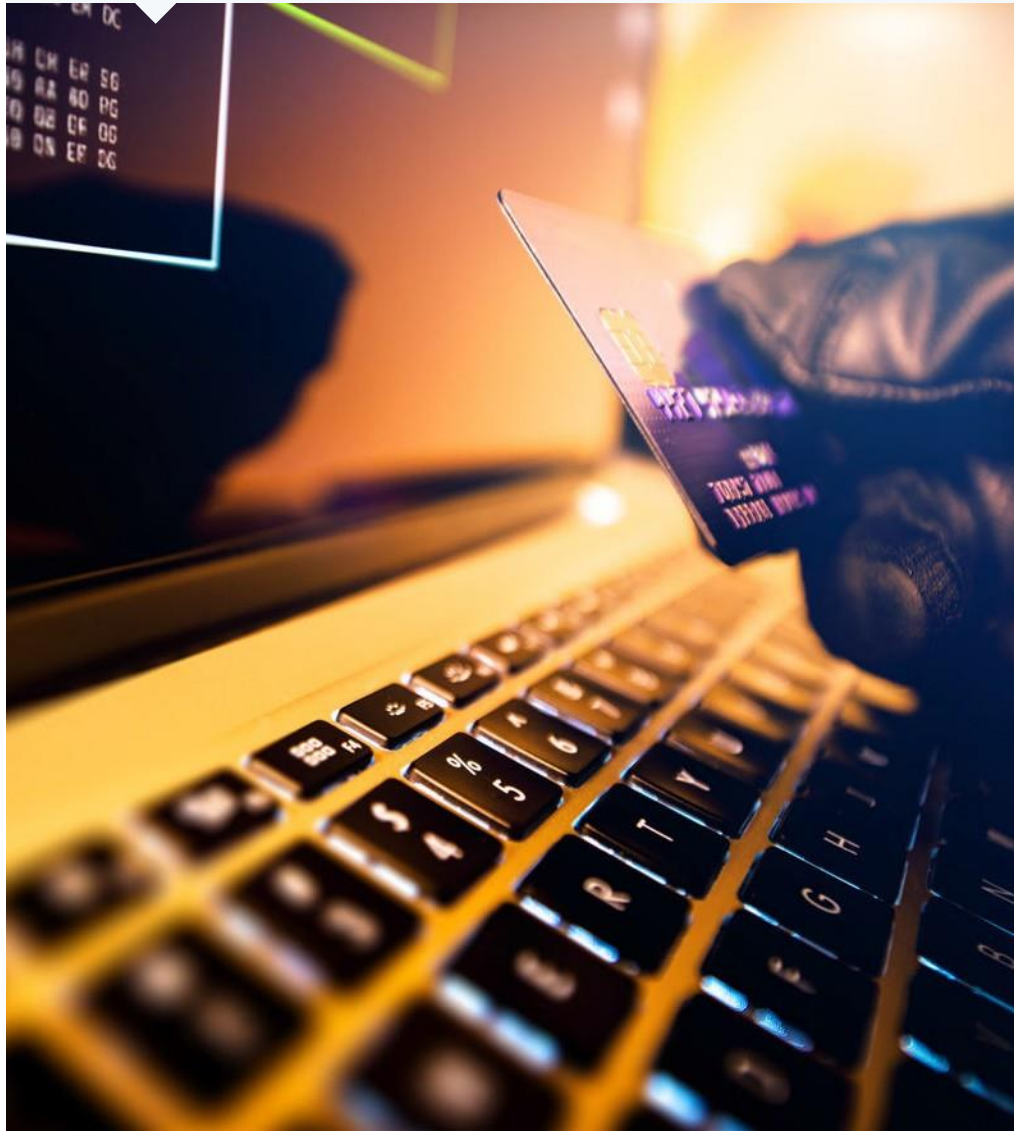
GETTING STARTED WITH YOUR ISO/IEC 27035 CERTIFICATION

This certification validates that you have the knowledge and skills to identify, manage, and prevent information security incidents in your organization. It also ensures that you have the expertise to continuously improve an Information Security Incident Management process and implement a detailed approach that will allow you to be prepared and know how to respond to such incidents and minimize risks. In addition, it demonstrates that you can help an organization to detect, report, and assess information security incidents in addition to responding and managing potential vulnerabilities.

“Damage related to cybercrime is projected to hit \$6 trillion annually by 2021.” (Cybersecurity Ventures)

WHY GET ISO/IEC 27035 CERTIFIED

This certification helps individuals become worldwide recognized security professionals and be capable of minimizing the effect of any incident in an organization. This certification is intended for all individuals with interest in information technology security who are eager to learn the utmost skills and knowledge to protect their organization from security incidents and reduce business financial impacts. With your expertise and skills gained in this training course, the organization you work for will acquire the competence to evaluate cost-benefits and resource-allocation based on incident-response and management capabilities, by which it will effectively respond to information security incidents.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 27035 INTRODUCTION	Get introduced to the information security incident management process based on ISO/IEC 27035	1 DAY
ISO/IEC 27035 FOUNDATION	Gain knowledge on the main elements on implementing a Security Incident Management Plan and manage information security incidents	2 DAYS
ISO/IEC 27035 LEAD INCIDENT MANAGER	Gain the skills and knowledge to support an organization in implementing and managing an Information Security Incident Management Plan in accordance with the guidelines of ISO/IEC 27035	5 DAYS

HUMAN RESOURCES SECURITY



GETTING STARTED WITH YOUR HUMAN RESOURCES SECURITY CERTIFICATION

The Human Resources Security training course is designed to help you examine key controls applied before, during, and after the hiring of human resources. This certification will demonstrate that you have the professional capabilities to support organizations in implementing and managing the human resources security controls based on ISO/IEC 27002. These controls include, but are not limited to, the definitions of roles and responsibilities, recruitment, contracting terms and conditions, awareness, education and training, disciplinary processes, and termination of activities.

In addition, these controls will help you address the return of assets and management of access rights, in accordance with the guidelines established in the human resources security section of the ISO/IEC 27002 standard.

WHY GET HUMAN RESOURCES SECURITY CERTIFIED

Having a competent person who possesses the right skills and knowledge to improve the human resources security management processes in an organization is crucial for today's business ecosystem. Gaining this certification will help you stand out from the crowd and enable you to help organizations maintain a stable human resources management system that is suitable to its conditions and ensures the availability, integrity, and confidentiality of the information related to human resources activities.



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TRAINING COURSE

LEARNING OBJECTIVES

HUMAN RESOURCES SECURITY FOUNDATION

Learn the fundamental concepts, methods, and management approaches to human resources security

2 DAYS

Note: The Human Resources Security Foundation training course is under development and may be available upon request.

CYBERSECURITY BASED ON ISO/IEC 27032



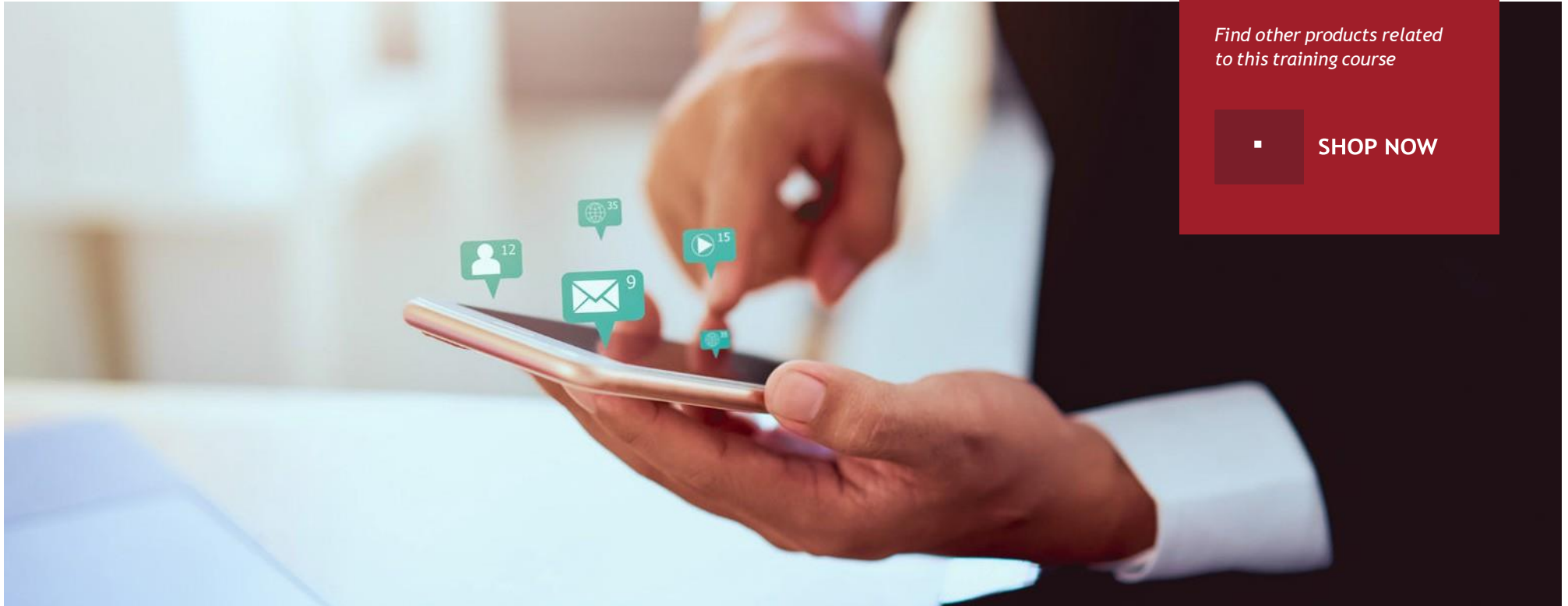
GETTING STARTED WITH YOUR ISO/IEC 27032 CERTIFICATION

Obtaining the ISO/IEC 27032 certification shows your commitment in your profession and validated skills and knowledge gained during this training course. It also proves that you have developed the required knowledge and skills to help an organization establish and manage a cybersecurity program, improve the state of cybersecurity, and successfully protect an organization's data from any actions that can cause incidents, attacks, and other disruptions. You will be able to successfully develop and maintain an effective cybersecurity program, and draw together all the domains for an organization's maximum benefit.

According to Statista, global cybersecurity market size is forecasted to grow to €220 billion by 2023.

WHY GET ISO/IEC 27032 CERTIFIED

This certification will get you one step ahead with the developments in the field of cybersecurity. You will be equipped with the knowledge to proficiently manage and address cybersecurity issues in order to protect an organization's assets from potential harm. Such benefits come along with ISO/IEC 27032 guidelines which help to establish a consistent and iterative approach to manage cybersecurity issues and protect networks, computers, and data from unauthorized access.



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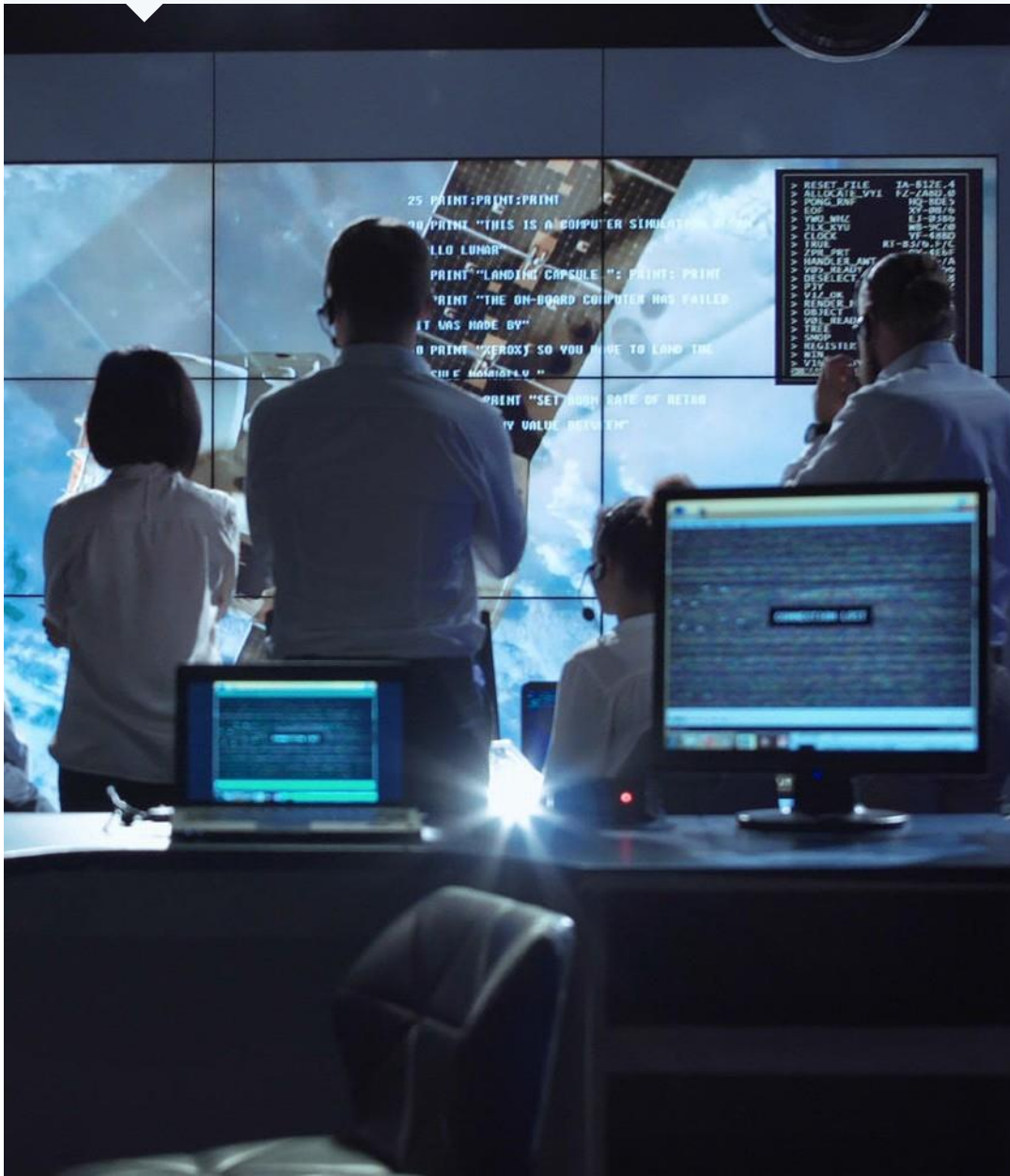
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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 27032 CYBERSECURITY INTRODUCTION	Understand the key components of a cybersecurity program based on ISO/IEC 27032	1 DAY
ISO/IEC 27032 CYBERSECURITY FOUNDATION	Gain knowledge on the best practices, concepts, approaches, and techniques for the implementation and management of a cybersecurity program	2 DAYS
ISO/IEC 27032 LEAD CYBERSECURITYMANAGER	Develop the skills necessary to address common cybersecurity issues and manage the implementation of a framework as specified in ISO/IEC 27032 and the NIST cybersecurity framework	5 DAYS

Note: The ISO/IEC 27032 Introduction training course is currently being developed and may be available upon request.

TNV ISO/IEC 27032 TRAINING COURSES

SCADA SECURITY

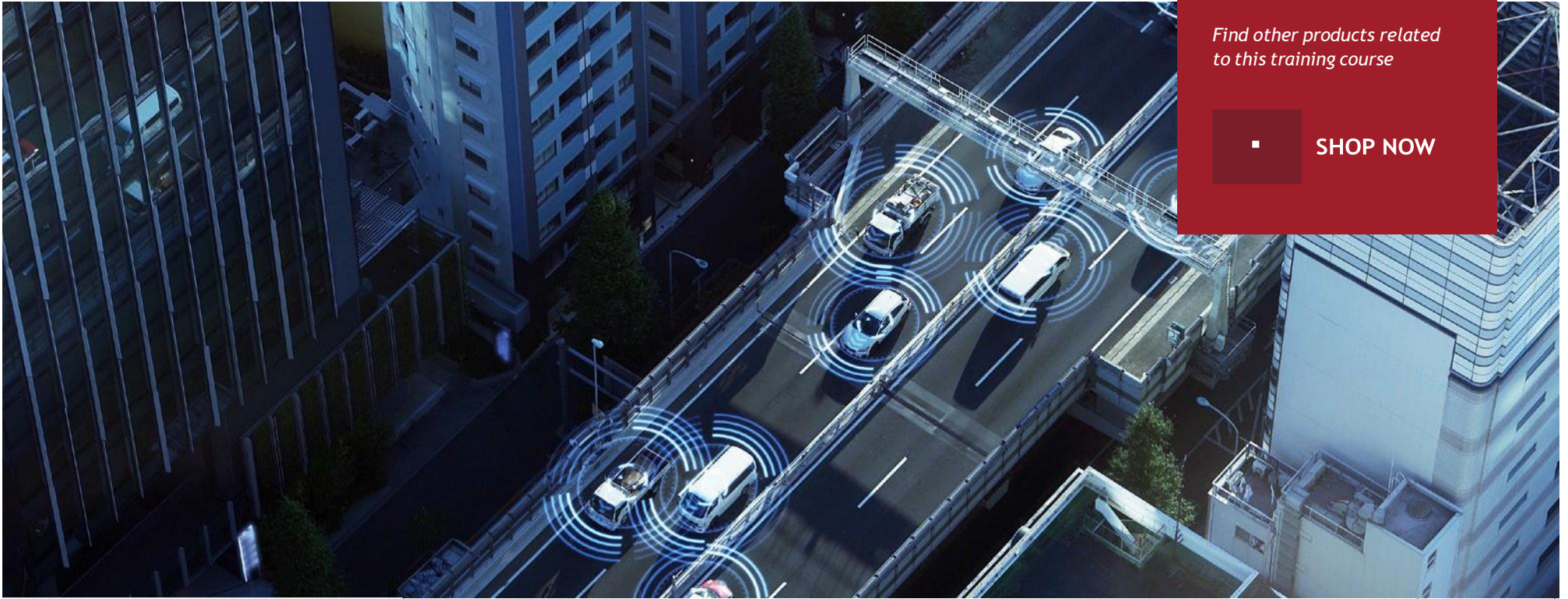


GETTING STARTED WITH YOUR SCADA SECURITY CERTIFICATION

This certification demonstrates that you have the expertise to support the SCADA security program, including policies and vulnerability management. It proves that you have the necessary expertise to plan, develop, and implement an effective program to protect SCADA systems from common ICS threats, vulnerabilities, and associated risks. In addition, this certification will differentiate you as a reliable employee with high professional standards in the highly competitive information security job market.

WHY GET SCADA SECURITY CERTIFIED

Your knowledge and skills developed by gaining this certification will be valuable for organizations seeking to implement the SCADA security program effectively and have a better understanding of threats, vulnerabilities, and risks related to ICS systems and how to prevent or overcome them. This will, consequently, help those organizations become resilient and recover SCADA systems in the safest way possible. Given the high-profile nature and the significant impacts associated with such environments, a holistic professional approach to security is needed and that is exactly what this training course is designed to provide its participants.



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TRAINING COURSE	LEARNING OBJECTIVES	
SCADA SECURITY INTRODUCTION	Get an introduction to the main principles and concepts of a SCADA security management program	1 DAY
SCADA SECURITY FOUNDATION	Gain knowledge on the fundamentals of planning, designing, and implementing an effective program to protect SCADA systems	2 DAYS
LEAD SCADA SECURITY MANAGER	Develop the skills to effectively implement a SCADA security program that protects systems from threats, vulnerabilities, and risks	5 DAYS

Note: SCADA Security Introduction and Foundation training courses are under development and may be available upon request.

TNV SCADA SECURITY TRAINING COURSES

CERTIFIED LEAD ETHICAL HACKER



GETTING STARTED WITH YOUR LEAD ETHICAL HACKER CERTIFICATION

Considering the recent technological developments, the demand for ethical hackers has increased exponentially. Nowadays, organizations look for individuals who possess the ability to implement the most robust security practices. This recently developed training course will help you develop these skills, and take you one step closer to become a cybersecurity expert. This training course is designed to provide you with the necessary expertise to identify potential weak points that could be exploited by malicious hackers, perform penetration testing, and develop technical problem-solving techniques through brand new hands-on experience of penetration testing tools and techniques.

WHY GET ETHICAL HACKING CERTIFIED

Cybersecurity and Information Security have become essential for many organizations, due to the sensitive nature of data and information that these organizations hold. Cyber-attacks can harm information systems and lead to the disclosure of confidential data. Therefore, it is highly important for any organization to have individuals who know how to preemptively implement the right countermeasures in case black hat hackers get into the organization's system. This training course will not only provide the theoretical knowledge on penetration testing methodological framework through its four days, but will also train your skills to actually hack three target machines through its labs. This certification will therefore become a validation of your skills and ensure organizations that you are a committed enthusiast in making the digital world a safer place for everyone.



Find other products related to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	■
CERTIFIED LEAD ETHICAL HACKER	Gain the knowledge and skills to manage a penetration testing project and team, as well as plan and perform internal and external penetration testing, in accordance with best practices	5 DAYS

Note: The Certified Lead Ethical Hacker training course is currently under development and may be available upon request.



As an ICT professional with interests in ICT security, audit, project management, and training, I am usually under a lot of pressure to find good, relevant, and up-to-date materials for my professional development and training assignments.

That is why I find TNV materials very useful. They are well researched and draw from many professional bodies of knowledge. Being a member of a number of professional associations (ISACA, PMI, and ISC2) I have come to love TNV certifications and materials as valuable enrichment to my professional life and career. Moreover, my students always prefer trainings delivered via the TNV curriculum. My best training ratings from students are often TNV training courses.

JAMES ABOGE
ICT Professional and Trainer

COMPUTER FORENSICS



GETTING STARTED WITH YOUR COMPUTER FORENSICS CERTIFICATION

A Computer Forensics certification proves that you have the ability to analyze the information on a potential cyber-crime scene in order to find digital evidence which leads to the cause of the incident and can be useful during legal proceedings. Furthermore, this certification demonstrates that you are able to exploit backdoors that must be patched in such environments. Such theoretical and practical abilities are developed by the usage of the latest comprehensive security methodologies of network systems, encryption technology, and file operating systems.

Moreover, this certification demonstrates your ability to accurately search and analyze a large amount of information quickly and efficiently, and it develops your skills to establish an organization's security, forensics, and incident response capabilities.

"90% of remote code execution attacks are associated with cryptomining." (CSO Online)

WHY GET COMPUTER FORENSICS CERTIFIED

The job opportunities outlook for all of you who decide to follow this career is quite bright. Growth is expected to be quite fast when it comes to this profession, as the rate of cybercrimes as well as usage of computers is increasing. However, as with any career, opportunities depend largely on experience and education that one brings to the table. Obtaining this certification validates the skills and knowledge gained for you to provide organizations with a well-structured investigation and follow-up process which can be used to solve the potential incidents and overcome the potential malfunctions. Before an organization is significantly affected, your expertise will help them to first identify the tools to be used, analyze data in a cost-effective way, and identify crimes. Ultimately, organizations will minimize the chances for malicious insiders to cover their tracks, which shows that they have good governance and are compliant with regulations.



Find other products related to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	▪
COMPUTER FORENSICS INTRODUCTION	Gain knowledge on the fundamental concepts of the implementation and management of computer forensics processes	1 DAY
COMPUTER FORENSICS FOUNDATION	Understand the fundamental elements and tools to implement a computer forensics process	2 DAYS
LEAD COMPUTER FORENSICS EXAMINER	Master the computer forensics process based on best practices and get acquainted with different forensic tools and methodologies	5 DAYS

Note: The Computer Forensics Introduction training course is currently being developed and may be available upon request.

TNV COMPUTER FORENSICS TRAINING COURSES ▪

LEAD CLOUD SECURITY MANAGER

GETTING STARTED WITH YOUR LEAD CLOUD SECURITY MANAGER CERTIFICATION

The Lead Cloud Security Manager certification based on ISO/IEC 27017 and ISO/IEC 27018 demonstrates your competence to implement and manage a cloud security program by following industry's best practices. By following a cloud management framework in effectively planning, implementing, managing, monitoring, and maintaining a cloud security program, you will be able to help organizations achieve the industry recommended best cloud practices and contribute to improving their overall security.



**NEW
TRAINING
COURSE**

WHY GET LCSM CERTIFIED

The COVID-19 pandemic accelerated the cloud adoption market in the 3rd quarter of 2020 by 33% to a total of \$36.5 billion, nine billion dollars higher from the same period last year. While the CISCO report predicts that by 2021, 94% of the internet workload will be processed in the cloud, the importance of creating a secure cloud infrastructure for the organizations of the future is crucial. The asset security of an organization is closely affected by the infrastructure on which they reside and the security that these infrastructures provide for them, in our case the cloud-based ones. By becoming a TNV Certified Lead Cloud Security Manager, you will acquire the necessary skills and knowledge to plan and implement a secure cloud infrastructure for these organizations, as well as manage and monitor their security continuously. This certification will help you to expand your professional knowledge and pursue a successful career in cloud security.



ISO/IEC 27033 LEAD NETWORK SECURITYMANAGER

GETTING STARTED WITH YOUR ISO/IEC 27033 CERTIFICATION

An ISO/IEC 27033 certification demonstrates your ability to help organizations design and implement network security and use or manage information system networks. By following TNV's structured approach to network security implementation, you will be able to learn how to interpret and implement ISO/IEC 27033 guidelines in the specific context of the organization. Based on best practices, the TNV approach will help you acquire the necessary knowledge on how to support the organization in achieving quality network security architectures and improving the overall network security.

WHY GET ISO/IEC 27033 CERTIFIED

Every second, a huge amount of information is transferred from a device to another. Having these devices connected to other networks simplifies the process of accessing the information but it also increases the chance of this information being exposed. With the increasing reliance on technology, organizations nowadays aim to secure every aspect of their information. Information security is directly affected by the security of the devices on which it is contained and the security of communication links between these devices. By becoming a TNV Certified ISO/IEC 27033 Lead Network Security Manager, you acquire the required expertise to secure these communications in addition to implementing and managing the network security within the organization. This certification will help you expand your professional knowledge and pursue a successful career in network security.



**NEW
TRAINING
COURSE**

PENETRATION TESTING



GETTING STARTED WITH YOUR PENETRATION TESTING CERTIFICATION

This training course is the right choice for you if you wish to master penetration testing and thrive in your job career. Designed and developed by industry experts who have in-depth experience in this specific field, this training course is focused specifically on the knowledge and skills needed by professionals looking to lead or take part in penetration tests.

A TNV certification in penetration testing will prove your professional abilities of planning, designing, and implementing an effective program to protect organizations' systems with the latest testing methodologies and penetration practices. Along with the in-depth hands-on practical skills, this training course equips you with the management skills you need to lead a penetration test, taking into account business risks and key business issues.

WHY GET PENETRATION TESTING CERTIFIED

With the growing number of systems being connected to cyberspace, threats and malicious attacks are also evolving and increasing. The silver lining of such a situation is that job prospects for penetration testers are on the rise. The knowledge and skills gained during this training course will enable you to support organizations to determine where they stand in terms of security, detect attacks, respond in time against attacks, and test their cyber-defense capabilities.

This whole effort to discover any potential exploits that may be present in their systems will allow organizations to help protect customers, which creates trust and good reputation – a crucial part of which is largely depended on the professionalism and competence of the penetration tester.



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to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	▪
PENTESTING INTRODUCTION	Get an introduction to the main Penetration Testing concepts and principles	1 DAY
PENTESTING FOUNDATION	Learn the fundamental tools and techniques to effectively conduct Penetration Tests	2 DAYS
LEAD PEN TEST PROFESSIONAL	Gain the knowledge and skills to lead a professional Penetration Test using a mix of practical techniques and management skills to analyze the test results	5 DAYS

Note: Pen Testing Introduction and Foundation training courses are under development and may be available upon request.

TNV PENETRATION TESTING TRAINING COURSES ▪

CYBERSECURITY ESSENTIALS

GETTING STARTED WITH YOUR CYBERSECURITY ESSENTIALS CERTIFICATION

As more organizations move their operations online, and with cyber-attacks on the rise, the need for competent and skilled cybersecurity professionals is projected to grow. Cybersecurity-related job positions are among the top in-demand positions, a number that will be much higher in the next decades.

Obtaining this certification will demonstrate that you have developed the fundamental skills and knowledge in different areas related to cybersecurity. This training course has been designed to prepare anyone to become a cybersecurity professional. Throughout this training course, you will gain a comprehensive knowledge of cybersecurity, the relationship between cybersecurity and other types of IT security, etc. In addition, it equips you with the ability to develop a framework that identifies processes that are the most vulnerable to cyber-attacks; and that must be considered in order to ensure that business and clients will not be at risk.

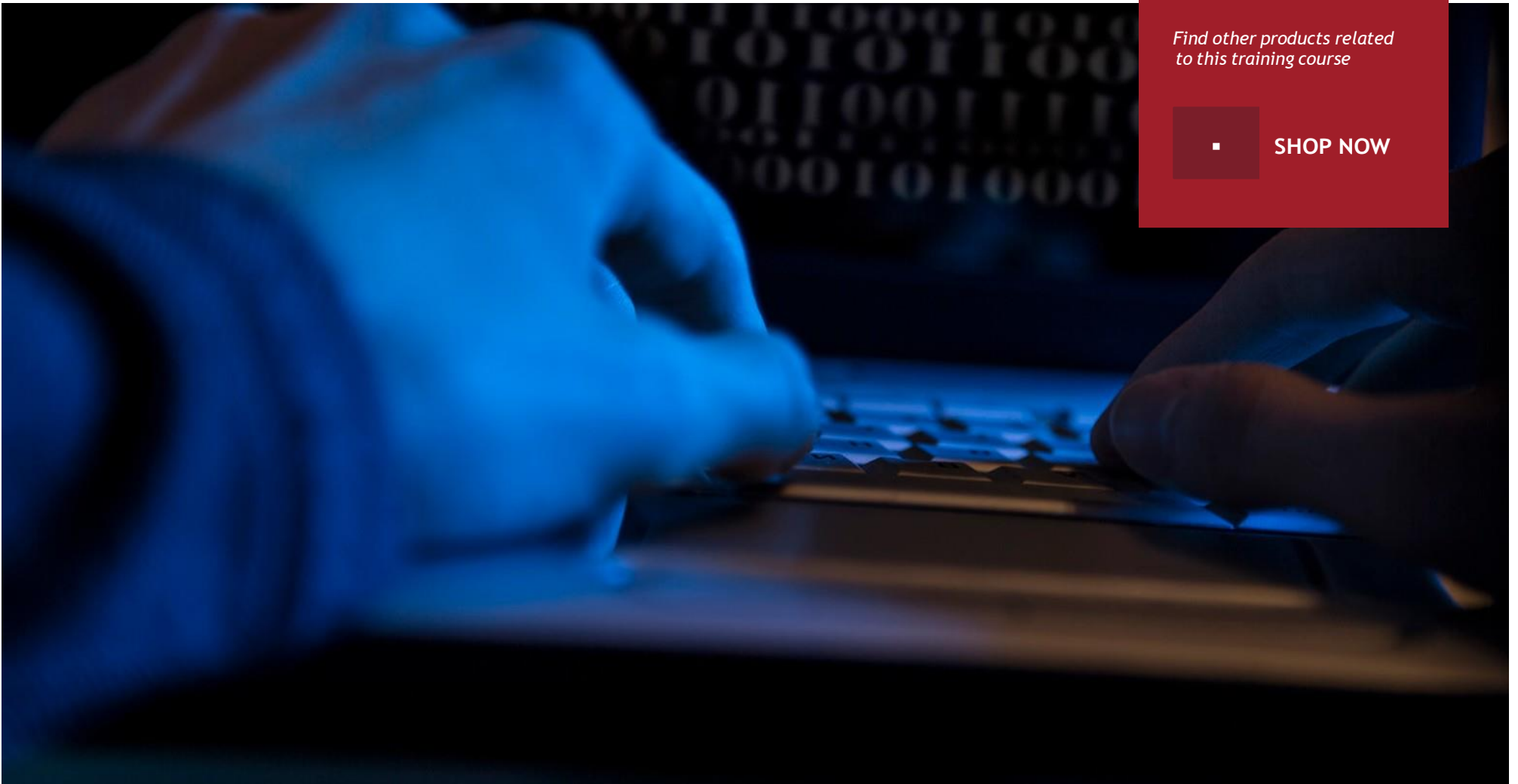
WHY GET PENETRATION TESTING CERTIFIED

The cybersecurity field presents diverse career opportunities. Nowadays, the importance of cybersecurity is indisputable, and is constantly in the spotlight. Every day, we see reports and projections on the internet about the rapid growth of the cybersecurity industry on one hand and the skills gap that has to be filled on the other. This is a result of the rapid increase of attacks which organizations are dealing with each year. That is why this certification will add to the value of your existing skills and knowledge and will enable you to help your organization to be protected from cyberattacks, and at the same time be more efficient by saving costs, improving productivity, and focus on organizational objectives.



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to this training course

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TRAINING COURSE

LEARNING OBJECTIVES

CYBERSECURITY ESSENTIALS

Learn the fundamental principles, concepts, and practices of cybersecurity and obtain the knowledge and skills to initiate your career as a cybersecurity professional

10 DAYS

Note: The Cybersecurity Essentials training course is under development and may be available upon request.

TNV CYBERSECURITY ESSENTIALS TRAINING COURSE ▪

CMMC-AB PROFESSIONAL

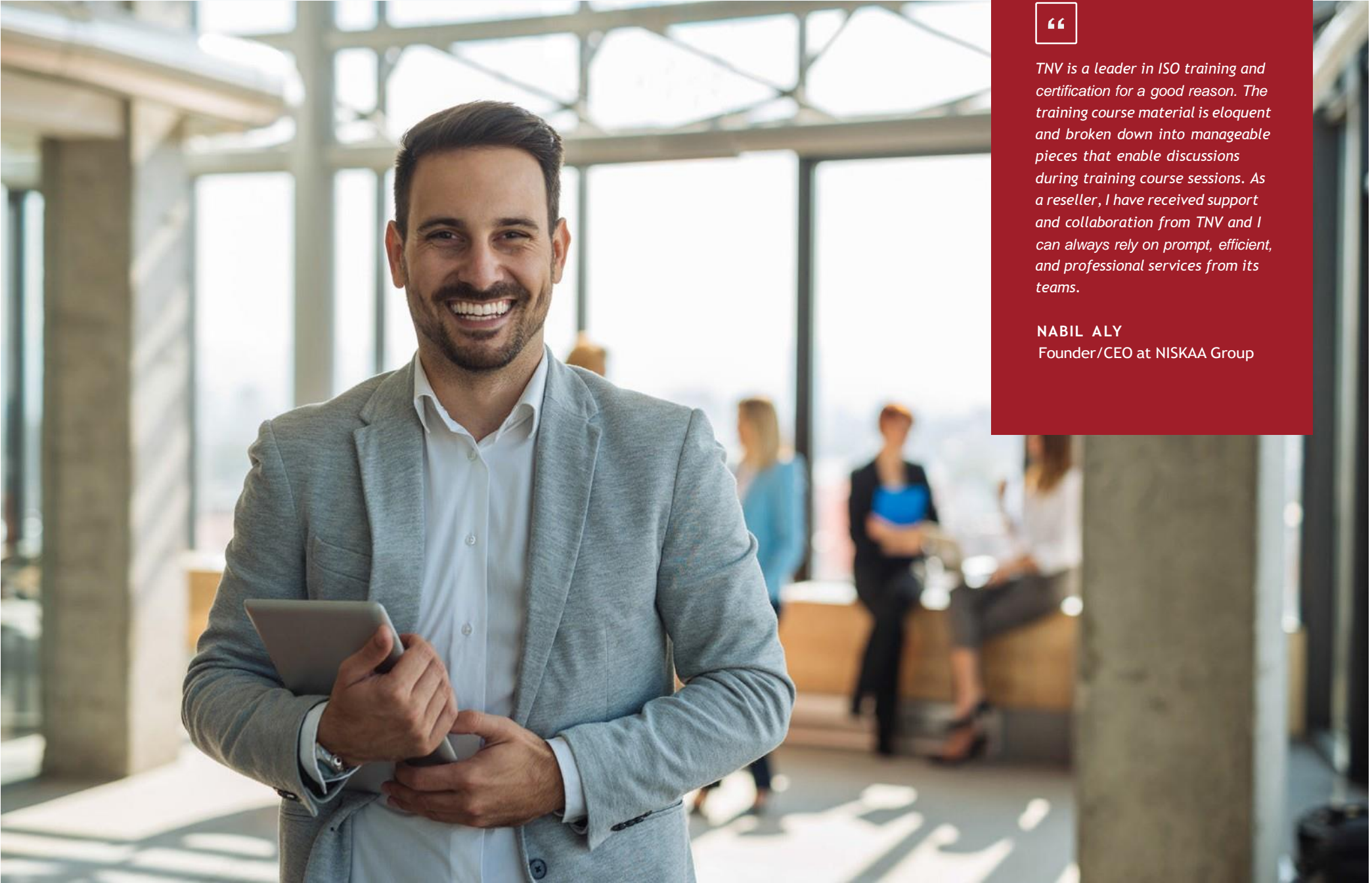


GETTING STARTED WITH YOUR CMMC-AB PROFESSIONAL CERTIFICATION

The CMMC-AB Professional certification demonstrates your knowledge on the Cybersecurity Maturity Model Certification (CMMC) and your ability to interpret its requirements in the specific context of DoD suppliers or organizations seeking certification. By attending the CMMC-AB Professional training course, you will gain an understanding of the CMMC domains, capabilities, maturity levels, processes, and practices. In addition, you will develop the necessary knowledge to support organizations in implementing and managing the CMMC requirements. A CMMC-AB Professional certification demonstrates that you have understood the cybersecurity maturity levels and their practices ranging from basic cyber hygiene to advanced or proactive cybersecurity.

WHY GET CMMC-AB PROFESSIONAL CERTIFIED

Recent studies state that business losses due to cybercrime will add up to \$5 trillion by 2024. Cyber-attacks have a huge impact on organizations, particularly those related to the government, such as the United States Department of Defense. A cyberattack in the Defense Industrial Base can result in devastating losses of controlled unclassified information (CUI), federal contract information (FCI), and intellectual property. This is why the Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD (A&S)) and other stakeholders have established a cybersecurity maturity model that helps organizations improve their cybersecurity posture and ensure that their security capabilities are at the required level. The CMMC-AB certification is a requirement for all DoD suppliers at all tiers along the supply chain. By becoming a CMMC-AB Certified Professional, you will be able to advise organizations on CMMC preparation and participate as an assessment team member under the supervision of a Certified Assessor (This credential is a prerequisite for becoming a Certified CMMC-AB Assessor or Instructor.). This certification will help you to expand your professional knowledge and start a career path in this specific industry.



TNV is a leader in ISO training and certification for a good reason. The training course material is eloquent and broken down into manageable pieces that enable discussions during training course sessions. As a reseller, I have received support and collaboration from TNV and I can always rely on prompt, efficient, and professional services from its teams.

NABIL ALY
Founder/CEO at NISKAA Group

BUSINESS CONTINUITY MANAGEMENT SYSTEMS BASED ON ISO 22301



eBook
available
now!

GETTING STARTED WITH YOUR ISO 22301 CERTIFICATION

Obtaining an ISO 22301 certification will demonstrate that you have the necessary expertise to establish a framework for identifying, preventing, and reducing threats for the organization you work for, and quickly recover in case of incidents and disasters. By providing a cost-saving strategy, the organization's financial performance is improved, and it allows the organization to continue operating efficiently during critical predicaments. In addition, it strengthens your management skills by providing you with a clear understanding of how a business continuity strategy is built. This allows you to be flexible during localized disruptions or international disasters, and maintain an efficient delivery of services even when the business is facing a crisis.

According to Horizon Score Report in 2020, 27.5% of the responders claimed that ISO 22301 certification helped to reduce insurance costs, whilst 25.2% claimed it helped to support international trade.

WHY GET ISO 22301 CERTIFIED

Between the unpredictability of natural disasters, information security breaches, and incidents of different nature, preparedness can make any organization stand out in the crowd and predict the future of their business. The need for professionals in this field has always existed. A certification in this field gives you the opportunity to get employed by different organizations so as to help them be resilient and minimize major losses and the recovery time of critical functions. Helping organizations prepare for the unexpected and ensure that critical operations continue to be available without interruptions is a must in today's unpredictable business environment. Whether you choose to pursue a career in implementation or auditing, our certification opportunities are available to help you pave the way to success.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO 22301 INTRODUCTION	Understand the main concepts of business continuity management	1 DAY
ISO 22301 FOUNDATION	Understand the essential principles, concepts, and techniques of a BCMS and the requirements of ISO 22301	2 DAYS
ISO 22301 LEAD IMPLEMENTER	Gain a comprehensive understanding of the BCMS implementation techniques and learn how to lead a team in implementing a BCSM based on ISO 22301	5 DAYS
ISO 22301 LEAD AUDITOR	Obtain knowledge and become competent to audit an organization's BCMS against the requirements of ISO 22301	5 DAYS
ISO 22301:2019 TRANSITION	Understand the difference between ISO 22301:2012 and ISO 22301:2019 and help organizations transition to the new standard	2 DAYS

DISASTER RECOVERY



GETTING STARTED WITH YOUR DISASTER RECOVERY CERTIFICATION

Gaining this certification demonstrates your determination to achieve a certain level of professional competence in the industry. It also validates that you have the expertise to support an organization in implementing, maintaining, and managing an ongoing Disaster Recovery Plan as part of a reliable backup and recovery plan. As a result, you will help organizations enhance their level of preparedness in order to keep the business running in case of human or naturally triggered disruptions in the IT infrastructure.

The training course contains examples based on real-life scenarios, as such you will gain hands-on experience and design a Disaster Recovery Plan, enabling you to provide a sense of security for organizations by minimizing the risk of delays and assuring the reliability of standby systems.

“93% of companies without Disaster Recovery who suffer a major data disaster are out of business within one year.” (Hughes)

WHY GET DISASTER RECOVERY CERTIFIED

There are many career paths you can take as a disaster recovery professional, and this certification will serve as an accurate portrayal of what you can do. The knowledge and skills mastered during this training course will ensure that the organization you work for has an effective system in place for the backup and recovery of key activities in order for the organization to quickly get back on track, and preserve its reputation with customers and partners in case of a disaster. In unpredictable events of any sort, your expertise will serve organizations in increasing the likelihood of business survival and making sure that they are operating in compliance with industry regulations.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
DISASTER RECOVERY INTRODUCTION	Understand the main concepts of a disaster recovery plan	1 DAY
DISASTER RECOVERY FOUNDATION	Gain knowledge on the disaster recovery plan development process	2 DAYS
DISASTER RECOVERY MANAGER	Acquire the knowledge and develop the skills necessary to establish a disaster recovery plan	3 DAYS
LEAD DISASTER RECOVERY MANAGER	Master the skills and enable yourself to help organizations implement, maintain, and manage an ongoing disaster recovery plan	5 DAYS

ORGANIZATIONAL RESILIENCE BASED ON ISO 22316



GETTING STARTED WITH YOUR ISO 22316 CERTIFICATION

Resilience is crucial to business success, especially in the face of adversity. Now, more than ever, professionals in this field are highly demanded. Gaining this certification proves that you have a comprehensive understanding of the concepts, methods, standards, approaches, and techniques required for the effective implementation and management of a resilience strategy. It also demonstrates that you have mastered the concepts of resilience, which are the basis for an organization's resilience strategy, and thus help in coping with today's dynamic and constantly changing business environment.

WHY GET ISO 22316 CERTIFIED

Enhancing resilience should be a strategic organizational goal. Your expertise in the field will enable organizations to anticipate and respond to threats and opportunities arising from sudden or gradual changes in their internal and external context. The skills and knowledge acquired, including the guidelines of ISO 22316, will enable you to enhance organizational resilience by establishing a consistent and iterative approach towards organizational resilience, and guidelines that can help an organization to manage its business activities during times of crisis.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO 22316 INTRODUCTION	Understand the concepts, attributes, and factors that contribute to resilience	1 DAY
ISO 22316 FOUNDATION	Understand the main concepts, methods, approaches, and techniques that enable the effective management of an organizational resilience strategy as specific in ISO 22316	2 DAYS
ISO 22316 LEAD RESILIENCE MANAGER	Develop the competence to assist an organization in establishing, maintaining, and continually improving an organizational resilience program based on ISO 22316	5 DAYS

Updates to this training course have been discontinued. A new version of this training course might be available upon request. To make such a request, please contact us at training@TNV.com.

BUSINESS IMPACT ANALYSIS BASED ON ISO/TS 22317



GETTING STARTED WITH YOUR ISO/TS 22317 CERTIFICATION

For all the individuals involved in business continuity management and other related fields, this certification will add to the values and reliability on the professional capabilities of a TNV ISO/TS 22317 certified person. This certification will prove that you have understood the components of a Business Impact Analysis, including the evaluation of impacts on organizations over time, identification, and confirmation of product/service delivery requirements following a disruptive incident, and determination of the resources needed to operate prioritized activities.

WHY GET ISO/TS 22317 CERTIFIED

All companies are exposed to incidents or unintended events that can have various negative consequences, including productivity paralysis, economic losses, bad corporate reputation, or loss of sensitive and confidential data. To minimize these risks, organizations are constantly looking for professionals who are competent to conduct BIAs and help them identify the legal, regulatory, and contractual requirements and their effects on business continuity requirements. It also will help the organization to understand the dependencies, supply chains, partners, other interested parties, and identify the relationship between products/services, processes, activities, and resources.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO/TS 22317 (BIA) INTRODUCTION	Get an introduction to the fundamentals of a Business Impact Analysis	2 DAYS
ISO/TS 22317 FOUNDATION	Become familiar with the components and phases of a Business Impact Analysis based on best practices	5 DAYS

Updates to this training course have been discontinued. A new version of this training course might be available upon request.
To make such a request, please contact us at training@TNV.com.

TNV ISO/TS 22317 TRAINING COURSES ▪

EMERGENCY MANAGEMENT BASED ON ISO 22320



GETTING STARTED WITH YOUR ISO 22320 CERTIFICATION

This certification proves that you have the expertise to help public and private incident-response organizations to enhance their effectiveness and efficiency in managing all types of emergencies (e.g., crisis, disruptions, and disasters). Becoming an ISO 22320 certified individual will help you achieve an advanced level of emergency management, thus enabling you to help organizations establish a structure and a process of command and control. Further, it proves that you have the expertise to effectively respond to emergencies, by allowing involved parties to operate with joint optimum efficiency. By holding this certification you will be able to demonstrate that you have a comprehensive understanding of the ISO 22320 principles, incident management recommendations, and the importance of cooperation of different departments or levels within an organization.

WHY GET ISO 22320 CERTIFIED

There is no time for prevention and planning once an emergency unfolds. That is why such unpredictable events should be dealt with the utmost importance beforehand. Taking this into consideration, emergency management role will have the best job prospects. Your expertise and competence ensures that organizations fulfill the minimum requirements for single and multi-organizational participation of parties in preparing and implementing effective incident-response plans. It improves relations with authorities by establishing processes of coordination and cooperation which share a common approach crosswise geographic and organizational boundaries during an incident response. Most importantly, your knowledge and skills, validated by your TNV certification, help in preparing organizations for the unexpected in the best way possible.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 22320 INTRODUCTION	Get introduced to the ISO 22320 guidelines and the components of emergency management	2 DAYS
ISO 22320 FOUNDATION	Learn the fundamental principles and methods for establishing an effective emergency management framework	2 DAYS
ISO 22320 LEAD EMERGENCY MANAGER	Gain the knowledge and skills to effectively manage emergencies based on incident management process and planning, coordination, and cooperation	5 DAYS

Updates to this training course have been discontinued. A new version of this training course might be available upon request. To make such a request, please contact us at training@TNV.com.

TNV ISO 22320 TRAINING COURSES ▪

CRISIS MANAGEMENT



GETTING STARTED WITH YOUR CRISIS MANAGEMENT CERTIFICATION

The year 2020 has, once again, reminded organizations in all sectors, a simple fact: crisis is not a matter of “if,” it is a matter of “when.” As organizations walk into the frontier of unknown tomorrow, it can be difficult to anticipate what the cause of the next crisis is going to be: will it be the nature again, as is the case with COVID-19, or human-related faults, financial crises, equipment and technological failures, or a combination thereof. Considering these, TNV’s training course on Crisis Management aims to help individuals develop their competencies in order to assist organizations deal with current and future crises.

WHY OBTAIN A CERTIFICATION IN CRISIS MANAGEMENT

TNV’s Crisis Management certification demonstrates your ability to help organizations deal with disruptive and unexpected occurrences. In this training course, you will be acquainted with the techniques used in identifying the crises that can impact an organization, and planning how to respond to them, by taking into consideration the context of the organization as well as relevant regulatory requirements. In addition, the training course also focuses on crisis response, communication during crisis, as well as the post-crisis analysis and activities. By attending this training course, you set yourself on the path toward a great career in crisis management.



GRC, PRIVACY, AND DIGITAL TRANSFORMATION

Governance, Risk and Compliance

- ✓ Risk Management based on ISO 31000
- ✓ Anti-bribery Management Systems based on ISO 37001
- ✓ Compliance Management Systems based on ISO 19600
- ✓ IT Corporate Governance based on ISO/IEC 38500
- ✓ Compliance Management Systems based on ISO 37301

Privacy and Data Protection

- ✓ GDPR – Certified Data Protection Officer
- ✓ Privacy Information Management Systems based on ISO/IEC 27701
- ✓ Privacy Framework Implementation based on ISO/IEC 29100

Digital Transformation

- ✓ Certified Digital Transformation Officer (CDTO)
- ✓ Digitalization and Electronic Archiving
- ✓ Blockchain
- ✓ Artificial Intelligence
- ✓ Big Data
- ✓ Internet of Things
- ✓ Cloud Security

RISK MANAGEMENT BASED ON ISO 31000



GETTING STARTED WITH YOUR ISO 31000 CERTIFICATION

Risk has a constant presence in the business world. Its presence reflects the need for competent professionals who have the skills and knowledge to properly deal with them. Getting started with your ISO 31000 certification is a significant proof of your commitment and validated capabilities of improving operational efficiency, governing, and managing organizational risks. It will enable you to structure a Risk Management Framework based on international best practices which facilitates the identification, analysis, treatment, assessment, and evaluation of risks that are or can be faced by an organization. Moreover, this certification will help you to gain the skills to analyze and assess different factors that will improve management techniques across the organization where you operate and improve your personal performance and resilience.

“By 2025, 50% of global midmarket and large enterprises will depend on risk management solutions to aggregate digital risks in their business’s ecosystem, up from 10% in 2018.” (Gartner)

WHY GET ISO 31000 CERTIFIED

Risk management is a key driver for success and an important part of strategic and operational planning, management decisions, and governance. Getting your ISO 31000 certification helps you engage in professional development and stand out in a competitive marketplace as organizations are constantly in need of such professionals. Risk management is nowadays a crucial component for each organization, and your competence and skills will ensure that the organization has in place an effective risk management program based on best practices, which will enable them to manage risks effectively in order to perform well in an environment full of uncertainties.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 31000 INTRODUCTION	Understand the basic concepts of risk management based on ISO 31000	1 DAY
ISO 31000 FOUNDATION	Gain knowledge on the main components of ISO 31000, principles, and approaches of managing risks	2 DAYS
ISO 31000 RISK MANAGER	Acquire the skills and knowledge to implement risk management processes and frameworks in an organization by following the guidelines set out in ISO 31000	3 DAYS
ISO 31000 LEAD RISK MANAGER	Develop the competence to successfully implement a risk management process based on ISO 31000 by also using risk assessment methodologies provided in ISO 31010	5 DAYS

ANTI-BRIBERY MANAGEMENT SYSTEMS BASED ON ISO 37001



GETTING STARTED WITH YOUR ISO 37001 CERTIFICATION

This certification validates your knowledge and competence for implementing and managing an Anti-bribery Management System (ABMS) with internationally recognized anti-bribery best practices. The knowledge and skills gained in this training course will enable you to implement the necessary measures to prevent, detect, and address bribery before it impacts an organization. Furthermore, the ISO 37001 certification is a powerful factor to differentiate you in a competitive work environment.

In addition, you can advance your skills in the auditing field by attending the respective Lead Auditor training course, and enabling yourself to develop the skills and knowledge to audit an ABMS by applying widely recognized audit principles, procedures, and techniques.

Estimates show that the cost of corruption equals more than 5% of global GDP (\$2.6 trillion, World Economic Forum) with over \$1 trillion paid in bribes each year (World Bank).

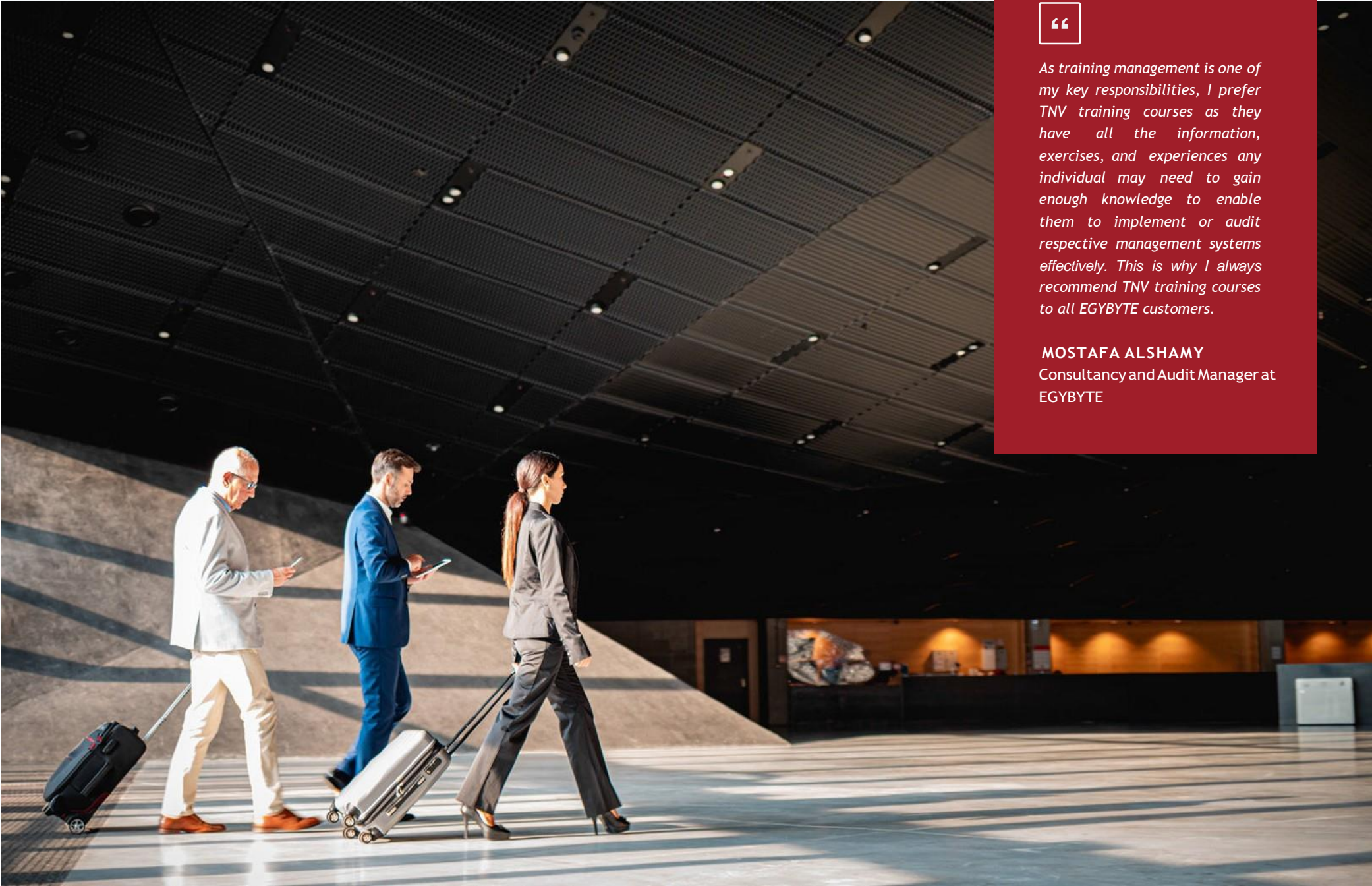
WHY GET ISO 37001 CERTIFIED

Fighting bribery is one of the biggest challenges that businesses are facing today. Starting your certification journey against ISO 37001 makes you an essential ingredient in the ongoing effort to reduce bribery risks. Your expertise in anti-bribery management and the implementation of efficient measures gives the organization you are working for the opportunity to promote confidence, credibility, and reliability to stakeholders and customers. It will also provide them with the necessary measures to prevent, detect, and address bribery while avoiding reputation damage and costs.

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to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 37001 INTRODUCTION	Understand the main concepts of an anti-bribery management system based on ISO 37001	1 DAY
ISO 37001 FOUNDATION	Gain knowledge on the concepts and principles of an ABMS based on ISO 37001 and the structure and components of the standard	2 DAYS
ISO 37001 LEAD IMPLEMENTER	Become competent in successfully implementing and managing an AMBS based on ISO 37001	5 DAYS
ISO 37001 LEAD AUDITOR	Develop the skills and expertise to audit an ABMS against the requirements of ISO 37001	5 DAYS



As training management is one of my key responsibilities, I prefer TNV training courses as they have all the information, exercises, and experiences any individual may need to gain enough knowledge to enable them to implement or audit respective management systems effectively. This is why I always recommend TNV training courses to all EGYBYTE customers.

MOSTAFA ALSHAMY
Consultancy and Audit Manager at
EGYBYTE

COMPLIANCE MANAGEMENT SYSTEMS BASED ON ISO 19600

GETTING STARTED WITH YOUR ISO 19600 CERTIFICATION

Noncompliance can have serious, and sometimes damaging, consequences. In the wake of serious scandals, the last years have seen a growing number of global and local regulations enacted to which organizations need to comply. More and more organizations are seeing increased value in investing in competent professionals who will help them adhere to legal regulations and contractual obligations. Getting the ISO 19600 certification will allow you to evaluate an organization's practices by ensuring that they are in line with specific ethical standards within the limitations of the laws. You will also get acquainted with the appropriate knowledge to offer advice on how to address any areas of noncompliance and how to guard against future compliance risks. Compliance is important for your reputation and career perspectives. By following the ISO 19600 guidelines you can support organizations to continuously improve compliance programs and reduce noncompliance risk rates.

WHY GET ISO 19600 CERTIFIED

Given the importance of the increased level of regulatory standards and ethical expectations, as well as the reputational and financial damage that results from it, compliance has become part of each organization's agenda – with skilled professionals at the forefront. The ISO 19600 certification demonstrates that you have validated skills and knowledge to ensure that an organization's compliance framework is aligned with best practices and ISO 19600 guidelines. It will also show that you have established an appropriate framework to manage compliance risks and this is a means of delivering confidence and value to customers, employees, and other interested parties.





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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO 19600 INTRODUCTION	Understand the main concepts of a compliance management system based on ISO 19600 and its value in today's world	1 DAY
ISO 19600 FOUNDATION	Gain knowledge on the main elements of implementing and managing a CMS based on ISO 19600 as well as best industry practices	2 DAYS
ISO 19600 LEAD COMPLIANCE MANAGER	Develop the knowledge and skills necessary to support an organization in effectively implementing, managing, and improving a CMS based on ISO 19600	5 DAYS

IT CORPORATE GOVERNANCE BASED ON ISO/IEC 38500



GETTING STARTED WITH YOUR ISO/IEC 38500 CERTIFICATION

The ISO/IEC 38500 certification helps you in building your professional portfolio, and it opens doors for international recognition in the field. You will acquire exceptional practical experience to establish the principles for an effective management of the risks associated with IT projects and understand the importance of IT governance. Being certified against this standard will prove that you have what it takes to successfully govern the organization's use of IT, including management processes and decisions, which will enable the organization to balance risks and embrace opportunities deriving from the usage of IT.

WHY GET ISO/IEC 38500 CERTIFIED

An IT Corporate Governance framework advocates a better understanding of guidelines and best practices towards risk management, project appraisal, and costs associated with IT investments, use, and governance. Therefore, your professional experience and skills in implementing such a framework will allow organizations to ensure that the decisions regarding IT investments remain clear and transparent.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 38500 INTRODUCTION	Get introduced to main components and concepts of IT governance based on ISO/IEC 38500	1 DAY
ISO/IEC 38500 FOUNDATION	Gain knowledge on the best industry practices of IT governance and its key principles based on ISO/IEC 38500	2 DAYS
ISO/IEC 38500 IT CORPORATE GOVERNANCE MANAGER	Gain a thorough understanding of the core principles for good IT governance based on ISO/IEC 38500 and implementation of an effective framework	3 DAYS
ISO/IEC 38500 LEAD IT CORPORATE GOVERNANCE MANAGER	Develop the skills and knowledge to successfully evaluate, implement, and monitor an IT governance model by following the guidelines of ISO/IEC 38500	5 DAYS

COMPLIANCE MANAGEMENT SYSTEMS BASED ON ISO 37301



GETTING STARTED WITH YOUR ISO 37301 CERTIFICATION

Getting an ISO 37301 certification demonstrates your ability to help organizations implement and audit an effective, organization-wide, compliance management system based on the requirements of the soon-to-be-published ISO 37301. By following TNV's robust and structured approaches to implementing or auditing management system standards, you will be able to focus on the right priorities: embedding compliance in the culture of the organization and shaping desired behaviors and attitudes.

WHY GET ISO 37301 CERTIFIED

What makes an organization successful in the long term? One obvious answer is the ability to adapt to market needs. Another, less obvious yet equally valid answer, is the creation of a strong reputation that showcases the organization's commitment to comply with relevant laws, industry codes, best practices, and community expectations. For this purpose, talented individuals that are able to influence and sculpt desired behaviors and to set the foundations of a positive culture of compliance are highly valued and sought after. By attending TNV's ISO 37301 Implementer or Auditor training courses, you expand your professional knowledge and you pave the path for a successful and reputable career.

GDPR — CERTIFIED DATA PROTECTION OFFICER

GETTING STARTED WITH YOUR GDPR — CDPO CERTIFICATION

Besides violating the fundamental rights and freedoms of persons, not complying with data protection regulations can lead to risky situations that could harm an organization's credibility, reputation, and financial status. This is where your skills as a Data Protection Officer come to place.

The TNV GDPR — Certified Data Protection Officer training course will help you acquire the knowledge and skills to serve as a Data Protection Officer (DPO) so as to help organizations ensure compliance with the General Data Protection Regulation (GDPR) requirements, protect fundamental rights of the data subjects, and ensure harmonized processing and control of personal data.

According to Varonis, in 2019, there were a half million DPOs employed compared to 75,000-83,000 that have been estimated back in 2017.

WHY GET GDPR — CDPO CERTIFIED

Our online presence is constantly changing under the influence of new technologies. In this light, gaining customer trust and becoming credible is every modern-day organization's goal. Appointing a CDPO enables organizations to implement the necessary measures to prevent personal data breaches and to ensure a higher level of data security while processing and transferring personal data and exchanging information. This will consequently help them minimize security incidents, increase efficiency and effectiveness, and build customer trust. Taking into account where the online environment is headed, opportunities for you to start and practice this profession are countless.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
GDPR INTRODUCTION	Understand the main concepts and requirements of the General Data Protection Regulation (GDPR)	1 DAY
GDPR FOUNDATION	Learn the requirements and data protection principles provided in the GDPR	2 DAYS
GDPR - CERTIFIED DATA PROTECTION OFFICER	Obtain the skills and knowledge necessary to lead all the processes for implementing a GDPR compliance program in an organization	5 DAYS

PRIVACY INFORMATION MANAGEMENT SYSTEMS BASED ON ISO/IEC 27701



GETTING STARTED WITH YOUR ISO/IEC 27701 CERTIFICATION

The ISO/IEC 27701 certification proves that you have the capability to support an organization in effectively planning, implementing, managing, monitoring, and maintaining a privacy information management system (PIMS) by enhancing the existing information security management system (ISMS). Thus, you can help organizations assess, treat, and reduce risks associated with the collection and processing of personally identifiable information (PII). Taking into account the increased need for privacy and protection of PII during the recent years, the ISO/IEC 27701 certified individuals prove that they are competent to help organizations implement an effective management of PII and comply with data privacy regimes' requirements.

According to Indeed, the number of openings with the terms “data privacy” or “data protection” in their titles have increased 75% over the past four years.

WHY GET ISO/IEC 27701 CERTIFIED

Current technology and use of social media have expanded the scope of PII by including a wide range of information used to identify an individual. Hence, the protection of PII has become a serious concern that requires commitment from organizations so as to prevent potential PII breaches and violation of the data protection laws and regulations. Getting certified against this newly published standard will help you stand out from the crowd and help organizations be among the first to implement a PIMS to protect the confidentiality and preserve the integrity of the PII it collects, processes, stores, and transmits.

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to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 27701 INTRODUCTION	Understand the main concepts and principles of a Privacy Information Management System (PIMS) based on ISO/IEC 27701	1 DAY
ISO/IEC 27701 FOUNDATION	Understand the fundamental concepts, principles, methods, and techniques used for the implementation and management of a PIMS	2 DAYS
ISO/IEC 27701 LEAD IMPLEMENTER	Acquire the ability to support an organization in planning, implementing, managing, monitoring, and maintaining a PIMS based on ISO/IEC 27701	5 DAYS
ISO/IEC 27701 LEAD AUDITOR	Develop the knowledge and skills to perform a PIMS audit based on audit best practices	5 DAYS

PRIVACY FRAMEWORK IMPLEMENTATION BASED ON ISO/IEC 29100



GETTING STARTED WITH YOUR ISO/IEC 29100 CERTIFICATION

This certification serves as evidence that you stand out from the crowd by having the skills to build a privacy framework that allows organizations to maintain compliance with existing security standards, and various applicable laws and directives. This certification proves that you have the necessary capabilities to take actions in regards to the implementation and management of a privacy system. In addition, it proves that you have gained a thorough understanding of how to design, build, and lead an organization's privacy programs through the use of best practices.

According to Gartner, by year-end 2022, more than 1 million organizations will have appointed a privacy officer (or data protection officer).

WHY GET ISO/IEC 29100 CERTIFIED

As we delve into the world of technological advancements, we see a constant growing number of internet users. With that come risks of personal data misuse. However, we are not entirely powerless toward this. Getting the ISO/IEC 29100 certification will enable you to become an essential factor in helping both parties: users and organizations. By ensuring that organizations comply with data regulations and laws, you are at the same time safeguarding the rights of many individuals who share their PII online. Helping organizations implement and manage Information and Communication Technology systems that handle and protect PII will ensure that they achieve a competitive advantage in the market along with a significant cost-reduction and increased customer satisfaction. This is achieved by providing organizations with a common privacy terminology, privacy safeguarding considerations, and reference to known principles.

Find other products related
to this training course

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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 29100 INTRODUCTION	Understand the main concepts of a privacy framework and Information Communication Technology systems that protect PII	1 DAY
ISO/IEC 29100 FOUNDATION	Gain knowledge on the fundamentals of designing, implementing, and maintaining ICT systems based on ISO/IEC 29100	2 DAYS
ISO/IEC 29100 LEAD PRIVACY IMPLEMENTER	Become competent in the implementation and management of a privacy framework based on ISO/IEC 29100	5 DAYS

CERTIFIED DIGITAL TRANSFORMATION OFFICER (CDTO)

GETTING STARTED WITH YOUR DIGITAL TRANSFORMATION OFFICER CERTIFICATION

This certification demonstrates your comprehensive knowledge and ability to use, implement, and manage new digital transformation technology across business operations and processes. TNV's robust and structured approach to digital transformation is built upon five main topics related to the digital transformation officer role such as blockchain, artificial intelligence, big data, cloud computing, and Internet of Things (IoT). By following this approach, you will strengthen the competence in developing and maintaining a digital transformation strategy by applying theory in real-life cases.

WHY GET DTO CERTIFIED

What makes an organization stand out in the long term? Obviously, its ability to drive digital innovation and transformation across its business operations. The role of a digital transformation officer is crucial in determining and leading the digital strategy within an organization. For this reason, a digital transformation officer should be someone proficient at applying digital technologies to the business, expanding the digital innovation landscape, and driving the digital innovation. By becoming a TNV Certified Digital Transformation Officer (CDTO), you create a solid base for your career in the digital transformation area and expand your professional knowledge in emerging technologies including blockchain and artificial intelligence.

**NEW
TRAINING
COURSE**



DIGITALIZATION AND ELECTRONIC ARCHIVING (DEA)

GETTING STARTED WITH YOUR LEAD DEA MANAGER CERTIFICATION

Obtaining this certification will demonstrate that you have the practical knowledge and professional capacities to properly lead and manage a team and project of digitalization and preservation/archiving of digital data. This training course has been designed with the future of data and new technologies in mind enabling you to acquire the knowledge and skills for an effective Digitalization and Electronic Archiving of data, namely, security techniques, risk analysis, identification of legal and regulatory issues, and contractual and insurance aspects. In addition, this certification proves that you have the ability to effectively digitalize and choose a feasible solution for the documentation of any process.

WHY OBTAIN A CERTIFICATION IN DIGITALIZATION AND ELECTRONIC ARCHIVING

The innovative digital archiving technologies are being widely adopted by almost every organization in today's business ecosystem. This new age of digital archiving requires professionals who are competent to efficiently manage the information that is generated in an electronic environment, and convert the information presented on paper to a digital format favoring its management, search, access, and recovery. It will help to improve not only the maintenance of information but also its use, which will in turn improve the organizations' performance in terms of administration and management of files and information.





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TRAINING COURSE

LEARNING OBJECTIVES

LEAD DIGITALIZATION AND ELECTRONIC ARCHIVING MANAGER

Gain knowledge and skills to effectively manage a Digitalization and Electronic Archiving project

▪
2 DAYS

Note: The Lead Digitalization and Electronic Archiving Manager training course is under development and may be available upon request.

TNV DIGITALIZATION AND ELECTRONIC ARCHIVING TRAINING COURSES ▪

ARTIFICIAL INTELLIGENCE



GETTING STARTED WITH YOUR ARTIFICIAL INTELLIGENCE CERTIFICATION

The TNV Certified Artificial Intelligence certification demonstrates your comprehensive knowledge of Artificial Intelligence fundamentals and their application areas. The Artificial Intelligence training course is focused on the acquisition of the knowledge related to the theoretical and practical aspects of Artificial Intelligence concepts, including machine learning, neural networks, and deep learning. This training course will help you understand the types of AI techniques and approaches used to solve real-world problems and how AI is transforming our lives.

WHY OBTAIN A CERTIFICATION IN ARTIFICIAL INTELLIGENCE

Artificial Intelligence is considered the future of all complex decision-making processes. AI-related careers are also believed to be future proof, meaning they are likely to survive well into the future. With its ability to predict and recommend, Artificial Intelligence is benefitting different industries in their marketing strategies and tracking of customer behaviors. Artificial Intelligence concepts and methods are changing the way data is analyzed; however, integrating it within an organization can be very challenging. Therefore, organizations need individuals who are competent to initiate and manage a digital strategy that involves Artificial Intelligence. By having a TNV Artificial Intelligence certification, you ensure that you have understood the fundamental methodologies, requirements, and management approaches of Artificial Intelligence. This certification helps you expand your knowledge and pursue a successful career in the Artificial Intelligence area.

BIG DATA



**NEW
TRAINING
COURSE**

GETTING STARTED WITH YOUR BIG DATA CERTIFICATION

The TNV Certified Big Data training course is focused on big data and its fundamentals. This certification demonstrates your understanding of big data and its main concepts, known as the three V's of big data: volume, variety, and velocity.

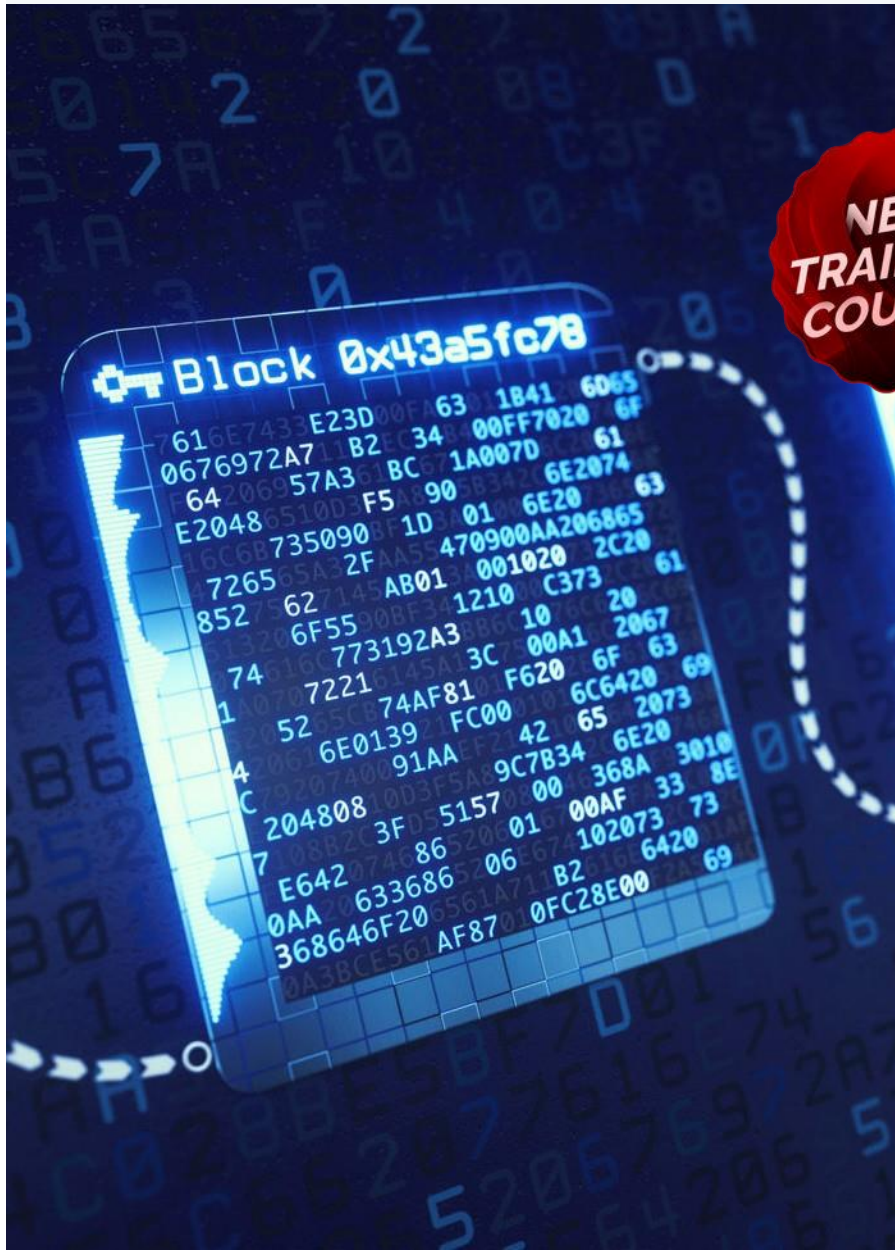
TNV's approach to the big data training course relies on basic concepts, characteristics, analysis, and interpretation of big data. By following this approach, you will understand the big data ecosystem from data sets to tools and technologies. An overview of the types of traditional data and their evolution is included as well.

WHY OBTAIN A CERTIFICATION IN BIG DATA

Big data has opened up a whole new world of possibilities, and it continues to change the way businesses operate. It is altering industries by providing huge amounts of data that are being used to make better decisions. Nonetheless, the emphasis is not on the amount of the data itself, but how it can be analyzed and interpreted to offer greater statistical insights. This being the case, individuals with big data knowledge and skills are on demand by most corporations. A TNV Certified Big Data credential demonstrates your comprehension of big data fundamentals, tools, and technologies and allows you to enter this futuristic career.

Contrary to its benefits and importance, big data has introduced new challenges mainly related to the capacity of traditional software to process huge amounts of data. By obtaining this certification, you will be able to identify and understand tools applicable to big data processing and big data technologies that are commonly used.

BLOCKCHAIN



**NEW
TRAINING
COURSE**

GETTING STARTED WITH YOUR BLOCKCHAIN CERTIFICATION

This certification demonstrates your comprehension of the fundamentals of blockchain technology. TNV's approach to the blockchain training course is built upon the blockchain structure and its elements.

By following this approach, you will learn what blockchain technology is, how it works, and why it should be considered by individuals and organizations. This training course will also walk you through blockchain adoption and benefits that will help you make informed decisions and create numerous opportunities by ensuring ownership and copyright protection.

WHY OBTAIN A CERTIFICATION IN BLOCKCHAIN

Blockchain technology is being widely adopted in banking, healthcare, government, data management, and crypto currency. It is considered a powerful innovation that plays a significant role in securing the integrity of transactions and ensuring identity by preserving privacy. The security of blockchain is mainly based on the use of cryptography and hashing functions. That is why, by understanding the fundamentals of this technology, you will acquire knowledge in key concepts of cryptography and hashing as well and will be able to apply them in your daily activities. The TNV Certified Blockchain credential creates a solid base for your career in blockchain technology and demonstrates your understanding of different aspects of blockchain from what blockchain is, its use cases, and adoption to blockchain benefits and characteristics.

CLOUD SECURITY



GETTING STARTED WITH YOUR CLOUD CERTIFICATION

This certification confirms your knowledge of cloud computing fundamentals. TNV's approach to cloud training course is built upon cloud characteristics, cloud service models, and cloud deployment models as defined in NIST SP 800-145. By following this approach, you will better understand the cloud adoption process and technical considerations of cloud migration.

This training course provides a clear understanding of how to interpret key characteristics, benefits, and delivery of hosted services through cloud service models: infrastructure as a service (IaaS), platform as a service (PaaS), and software as a service (SaaS).

WHY OBTAIN A CERTIFICATION IN CLOUD

The rapid growth and adoption of cloud computing have proved to be an advantage for organizations that decided to migrate their IT frameworks to cloud servers. Cloud computing allows flexibility in resource utilization and data storage capacity based on business needs. Its ability to accommodate larger workloads without causing service disruption yields incremental revenue and increased business opportunities.

That is why obtaining the TNV Cloud certification is very important for everyone involved in the use and management of hosted services over the internet. This credential demonstrates your ability to identify, understand, and compare the cloud service models such as IaaS, PaaS, and SaaS, and the cloud deployment models like private, public, hybrid, and community.

Internet of Things (IoT)



GETTING STARTED WITH YOUR IoT CERTIFICATION

This certification will prove that you have understood the basic definitions and key characteristics of Internet of Things products and services.

The IoT training course covers the advantages of using IoT technologies in different businesses and new concepts that are driving IoT growth. By attending the IoT training course, you will develop a general understanding of the Internet of Things applications, architectural aspects, and security concerns related to the integration of IoT components in different technologies.

WHY OBTAIN A CERTIFICATION IN IoT

The Internet of Things refers to a large number of devices that collect and share data through internet connections. These objects have sensors and intelligence components that make IoT adjustable to almost every technology which has increased the number of IoT applications.

By attending the IoT training course, you will be able to understand how IoT contributes to various environments by simplifying, improving, or controlling different processes. The TNV Certified IoT credential demonstrates that you have developed the necessary knowledge of how IoT components could be applicable in organizations and various environments based on its business perspective.

QUALITY, MANAGEMENT, AND SUSTAINABILITY



Quality and Management

- ✓ Quality Management Systems based on ISO 9001
- ✓ Six Sigma Belts
- ✓ Quality Management Systems for Medical Devices based on ISO 13485
- ✓ Laboratory Management based on ISO/IEC 17025
- ✓ IT Service Management Systems based on ISO/IEC 20000
- ✓ Guidelines for Management Consultancy Services based on ISO 20700
- ✓ Management Systems for Educational Organizations based on ISO 21001
- ✓ Six Sigma Methodology Framework based on ISO 13053
- ✓ Management Systems for Records based on ISO 30301
- ✓ Project Management based on ISO 21500
- ✓ Asset Management Systems based on ISO 55001
- ✓ Supply Chain Security Management Systems based on ISO 28000
- ✓ Quality Management Systems for Oil and Gas Industry based on ISO/TS 29001
- ✓ Customer Satisfaction

Health and Safety

- ✓ Occupational Health and Safety Management Systems based on ISO 45001
- ✓ Food Safety Management Systems based on ISO 22000
- ✓ Security Operations Management Systems based on ISO 18788
- ✓ Road Traffic Safety Management Systems based on ISO 39001

Sustainability

- ✓ Energy Management Systems based on ISO 50001
- ✓ Environmental Management Systems based on ISO 14001
- ✓ Event Sustainability Management Systems based on ISO 20121
- ✓ Social Responsibility based on ISO 26000
- ✓ Sustainable Development in Communities based on ISO 37101
- ✓ Sustainable Procurement based on ISO 20400

QUALITY MANAGEMENT SYSTEMS BASED ON ISO 9001

GETTING STARTED WITH YOUR ISO 9001 CERTIFICATION

This certification will demonstrate that you possess the necessary expertise to effectively support an organization in implementing and maintaining the best quality processes. You will be able to set out areas of responsibilities throughout the process, which will address the risks and opportunities leading to overall performance improvement. Furthermore, you will be able to help organizations deliver consistent services through the effective use of resources so as to reach their objectives faster. This will enhance your personal performance, while at the same time improving the quality of an organization's products and services.

WHY GET ISO 9001 CERTIFIED

Quality is the defining characteristic that each organization strives to achieve. ISO 9001 certified professionals are considered as a strong asset to any organization. Meeting the future needs and expectations is a big challenge for organizations that operate in any industry, especially in today's increasingly dynamic environment. Thus, in order to accomplish organizational objectives, it is important to understand the necessity of hiring experts in this field. Certified professionals will help organizations establish a set of processes and systems which will positively engage employees, build a continual improvement culture, and lead to customer satisfaction. Moreover, it will improve an organization's credibility and image by showing that they have met the necessary requirements. This, in turn, will direct customers to choose that organization among the rest, and help in your professional development.





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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 9001 INTRODUCTION	Understand the main concepts of a Quality Management System (QMS)	1 DAY
ISO 9001 FOUNDATION	Gain knowledge on the basic elements to implement and manage a QMS as specified in ISO 9001 as well as the requirements of the standard	2 DAYS
ISO 9001 LEAD IMPLEMENTER	Develop the skills and competence to support an organization in implementing, managing, and maintaining a QMS based on ISO 9001	5 DAYS
ISO 9001 LEAD AUDITOR	Develop the skills and competence to perform an ISO 9001 audit of an organization's QMS by applying widely recognized audit principles, procedures, and techniques	5 DAYS
ISO 9001:2015 TRANSITION	Obtain a comprehensive understanding of the differences between ISO 9001:2008 and ISO 9001:2015 versions of the standard	2 DAYS

SIX SIGMA BELTS



GETTING STARTED WITH YOUR SIX SIGMA CERTIFICATION

Six Sigma Belts validate that you are familiar with the fundamental Lean and Six Sigma concepts and that you have acquired the necessary knowledge and skills to support an organization in improving its processes. Certified individuals will have the opportunity to prove that they are skilled enough to identify, analyze, and solve problems along with enhancing the quality of processes. As a certified individual, you will be able to demonstrate proficiency in process improvement and assist businesses in discerning the internal factors that positively affect the ability of the organization to remain competitive in an economy where competition is worldwide in scope. Thus, the certification will boost your chances of finding a prestigious, responsible senior position in a global multinational company.

“General Electric used Six Sigma techniques to increase profits by \$2 billion in a one-year period.” (Villanova University)

WHY GET SIX SIGMA CERTIFIED

Becoming a Six Sigma certified professional and applying its methodologies in your work life can have tremendous impact in your future business career. Having a Six Sigma certification on your resume proves your commitment in improving the business processes through efficient employment of scarce resources and systematic focus on customer expectations and needs. Moreover, as a certified Six Sigma professional, you will be able to transform and empower an organization by enhancing revenues through the reduction and elimination of errors which would have resulted in customer dissatisfaction and losses for the organization. This methodology will allow you to support organizations understand how process improvement techniques are used and how they will help them succeed and improve their business processes.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
SIX SIGMA YELLOW BELT	Understand the fundamental principles of Six Sigma, problem-solving tools and techniques, as well as the DMAIC process	2 DAY
SIX SIGMA GREEN BELT	Develop the technical knowledge and skills to improve processes in an organizational setting	5 DAYS

QUALITY MANAGEMENT SYSTEMS FOR MEDICAL DEVICES BASED ON ISO 13485



GETTING STARTED WITH YOUR ISO 13485 CERTIFICATION

The healthcare industry is constantly changing with the advancement of technologies and their incorporation in this field. Thus, the importance of the safety and performance of medical devices is crucial. Being certified against ISO 13485 will enable you to improve, monitor, and maintain effective processes, in order to ensure the achievement of planned results based on the customer, quality, and regulatory requirements. This certificate will prove that you have the necessary expertise to establish a Quality Management System for the design, development, production, and manufacturing of medical devices, while ensuring that the organization is constantly delivering safe medical devices.

WHY GET ISO 13485 CERTIFIED

The knowledge and skills gained in this training course will enable you to maximize your professional and earning potential. By applying the knowledge gained on this area of certification, you will help organizations deliver effective and safe medical devices which will potentially improve consumers and suppliers' confidence. Whether you wish to support organizations in implementing, managing, and maintaining a MDQMS or auditing one, this certification will serve as a proof of your commitment to helping ensure continual improvement and better work processes as well as qualitative medical devices.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 13485 INTRODUCTION	Understand the main concepts of a Medical Devices Quality Management System (MDQMS)	1 DAY
ISO 13485 FOUNDATION	Acquire knowledge on the best industry practices on implementing an MDQMS based on ISO 13485	2 DAYS
ISO 13485 LEAD IMPLEMENTER	Develop the skills necessary to support an organization in implementing, managing, and maintaining an MDQMS based on ISO 13485	5 DAYS
ISO 13485 LEAD AUDITOR	Develop the necessary skills to perform an MDQMS audit by applying widely recognized audit principles, procedures, and techniques	5 DAYS

LABORATORY MANAGEMENT BASED ON ISO/IEC 17025



GETTING STARTED WITH YOUR ISO/IEC 17025 CERTIFICATION

This certificate will validate your capabilities in assisting a laboratory to become technically competent and possess the ability to generate precise and valid test and calibration results. In addition, it will enable you to assist a laboratory in becoming accredited and internationally recognized.

“The global LIMS market is projected to reach \$1.7 billion by 2025 from \$1.0 billion in 2020, at a CAGR of 12.1%.” (Market Research Report)

WHY GET ISO/IEC 17025 CERTIFIED

Many organizations have started to offer contracts only to certified professionals and laboratories, as the majority of customers prefer to receive services from certified labs, consequently, enabling you to maximize your earning potential as well as job opportunities. Assisting organizations in implementing or assessing a Laboratory Management System as an effective tool which provides them with notable advantages in the market, such as allowing the laboratory to assure its costumers that it generates reliable, accurate, and safe calibrations, tests, and measurement results, will allow you to offer your expertise and demonstrate your skills and knowledge.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 17025 INTRODUCTION	Understand the main concepts of a Laboratory Management System (LMS)	1 DAY
ISO/IEC 17025 FOUNDATION	Gain knowledge on the main components to implement an LMS as specified in ISO/IEC 17025	2 DAYS
ISO/IEC 17025 LEAD IMPLEMENTER	Develop the skills and knowledge to assist a laboratory in successfully implementing, managing, and maintaining an LMS based on the requirements of ISO/IEC 17025	5 DAYS
ISO/IEC 17025 LEAD ASSESSOR	Become skilled in assessment techniques and lead an ISO/IEC 17025 certification audit	5 DAYS
ISO/IEC 17025:2017 TRANSITION	Obtain a comprehensive understanding of the differences between ISO/IEC 17025:2005 and ISO/IEC 17025:2017 versions of standards	2 DAYS

IT SERVICE MANAGEMENT SYSTEMS BASED ON ISO/IEC 20000



GETTING STARTED WITH YOUR ISO/IEC 20000 CERTIFICATION

Being certified against this standard proves that you have the expertise and ability to establish an ongoing culture of continual improvement, understand the business objectives, reduce the number of incidents, and increase customer satisfaction. You will be able to focus on the implementation of a set of integrated processes and solutions that are effective and suitable. It also helps you to develop services that are driven by and support business objectives to ensure a better quality of tactical and strategic decisions taken for maintaining consistent levels of services. Ultimately, the ISO/IEC 20000 certificate demonstrates your ability to plan, establish, review, improve and maintain an IT Service Management System to a certain level of professionalism and trustworthiness.

“According to a report conducted by Markets and Markets, the growing demand for mobility-based solutions to improve field operations, the use of advanced technologies to scale field technicians’ needs and the increasing adoption of cloud-based field service solutions are some of the contributors in increasing the value of field service management market from \$2.8 billion in 2019 up to \$5.9 billion by 2024.”

WHY GET ISO/IEC 20000 CERTIFIED

The TNV ISO/IEC 20000 certification will help you achieve success in the field of IT Service Management so as to ensure that organizations develop and maintain an integrated IT Service Management System to support the service management functions. The knowledge and skills gained in during this training course will help your career as well as increase the rate of change, the productivity of the staff, and the use of their knowledge and expertise by defining key processes and overcoming the natural barriers between the organization’s departments. The organization you are working for will be able to adopt a structured approach to IT Service Management and improve its reputation and communication with businesses and clients.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO/IEC 20000 INTRODUCTION	Understand the main concepts of an IT Service Management System (IT SMS)	1 DAY
ISO/IEC 20000 FOUNDATION	Gain knowledge on the principles and process of IT SMS implementation	2 DAYS
ISO/IEC 20000 LEAD IMPLEMENTER	Develop the skills and competence to implement and manage an IT SMS based on ISO/IEC 20000	5 DAYS
ISO/IEC 20000 LEAD AUDITOR	Develop the skills and acquire the knowledge to plan and conduct IT SMS audits against the ISO/IEC 20000 requirements	5 DAYS
ISO/IEC 20000:2018 TRANSITION	Learn the updates on the new ISO/IEC 20000 standard and help organizations transition to, and comply with the new requirements	2 DAYS

GUIDELINES FOR MANAGEMENT CONSULTANCY SERVICES BASED ON ISO 20700



GETTING STARTED WITH YOUR ISO 20700 CERTIFICATION

The clients' growing expectations and evolving needs generate the necessity of having efficient management consultancies that own the potential to help organizations operate effectively. Being certified against this standard enables you to assist organizations to reduce risk in management consultancy assignments, bring valuable expertise to an organization when initiating organizational growth, and change and provide better value to its clients.

Furthermore, this certification will help you enhance your professional reputation, while improving the quality of your organization's consultancy services. At the same time, by following the guidelines of this international standard, both clients and management consultancy service providers will be able to clearly understand a standardized management consultancy framework which leads to the continuous improvement of business relationships.

WHY GET ISO 20700 CERTIFIED

The skills and knowledge gained by attending this training course and getting certified against ISO 20700 will allow you to practice your profession in improving the overall performance of organizations through the enhancement of quality, professionalism, transparency, and ethical behavior. This, in turn, will improve the organization's effectiveness, by establishing trust between management consultancy organizations and their clients, and will serve as evidence of your successful accomplishment.



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TRAINING COURSE

LEARNING OBJECTIVES

ISO 20700 INTRODUCTION

Understand the main concepts of management consulting

1 DAY

ISO 20700 FOUNDATION

Gain the skills and knowledge to successfully manage management consulting activities

2 DAYS

Updates to this training course have been discontinued. A new version of this training course might be available upon request.
To make such a request, please contact us at training@TNV.com.

TNV ISO 20700 TRAINING COURSES

MANAGEMENT SYSTEMS FOR EDUCATIONAL ORGANIZATIONS BASED ON ISO 21001



GETTING STARTED WITH YOUR ISO 21001 CERTIFICATION

Education is a fundamental need for everyone in the society; therefore, everyone should be concerned with the quality of education delivered by education providers. This certification will demonstrate that you have acquired the necessary knowledge and skills related to Educational Management Systems (EOMS). It further proves your capabilities to support an effective EOMS within an educational organization. This certification also proves that you are able to analyze, implement, and manage an EOMS according to the best practices in the field, as well as conduct audits of this management system against the requirements of ISO 21001 by applying widely recognized audit principles, techniques, and procedures.

WHY GET ISO 21001 CERTIFIED

Your professional skills and knowledge gained in this training course can play a crucial role in ensuring that education providers deliver the expected quality of education to all diverse learners. The Management System for Educational Organization will help the educational organization you are working for deliver educational services and products that meet the diverse needs of learners and other stakeholders. It will also help them fulfill the core principles of ISO 21001, such as social responsibility, accessible and equitable education, community engagement, and so on.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO 21001 INTRODUCTION	Understand the main concepts of an Educational Organization Management System (EOMS) based on ISO 21001	1 DAY
ISO 21001 FOUNDATION	Learn the best practices of implementing an EOMS based on ISO 21001	2 DAYS
ISO 21001 LEAD IMPLEMENTER	Develop the necessary skills to support an organization in implementing and managing an EOMS based on ISO 21001	5 DAYS
ISO 21001 LEAD AUDITOR	Gain the skills and knowledge to perform EOMS audits	5 DAYS

SIX SIGMA METHODOLOGY FRAMEWORK BASED ON ISO 13053



GETTING STARTED WITH YOUR ISO 13053 CERTIFICATION

Becoming an ISO 13053 certified individual will definitely differentiate you from other professionals in your field. Obtaining such a certification will prove that you are committed to improving the quality of organizations, optimize their operations, and achieve their objectives. The ISO 13053 training courses (i.e., Lead Implementer, Lead Auditor, Foundation, and Introduction) have been designed to help you gain all the necessary knowledge to be able to perform your job efficiently, be that the implementation of best practices, the auditing of Six Sigma processes, or the like. This certification will help you in improving the process flow, decreasing total defects, and increasing productivity while bringing quality near perfection and generating higher profits.

WHY GET ISO 13053 CERTIFIED

Individuals who are certified against ISO 13053 are also prepared to take on leadership roles since they are not only well informed on the methodologies of Six Sigma, but also competent to become the driver for change in their workplace. Since executives in large corporations know the value of your expertise and understand your potential, this will not only lead to promotions and better income but it will also introduce you to new opportunities in the job market.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO 13053 INTRODUCTION	Understand the basic concepts and importance of Six Sigma processes	1 DAY
ISO 13053 FOUNDATION	Learn the best practices, methodologies, and fundamentals for managing process improvement	2 DAYS
ISO 13053 LEAD IMPLEMENTER	Gain knowledge on the best practices of Six Sigma to effectively apply them in an organization and improve its process performance, productivity, and customer satisfaction	5 DAYS
ISO 13053 LEAD AUDITOR	Develop the necessary skills and knowledge to audit Six Sigma processes by applying widely recognized audit principles, procedures, and techniques	5 DAYS

MANAGEMENT SYSTEMS FOR RECORDS BASED ON ISO 30301



GETTING STARTED WITH YOUR ISO 30301 CERTIFICATION

The ISO 30301 certification validates that you have acquired the necessary skills and knowledge to lead, direct, and support an organization to successfully implement and manage a Management System for Records (MSR).

The ISO 30301 training courses (e.g., Lead Implementer, Lead Auditor) have been developed based on both theoretical and practical knowledge, with up-to-date information, and real-life scenarios that will enable you to perform your job effectively. Regardless of the type of organization, having the necessary capabilities to successfully manage records and comply with the standard's requirements is always an advantage.

WHY GET ISO 30301 CERTIFIED

By becoming ISO 30301 certified, you will assist organizations to successfully implement the practices of management systems for records or audit one against the requirements of ISO 31301. Consequently, you will be given the opportunity to enhance your professional career, whereby you will potentially have better job opportunities and higher earnings.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 30301 INTRODUCTION	Understand the basic concepts of a management system for records (MSR)	1 DAY
ISO 30301 FOUNDATION	Learn the fundamental elements to implement and manage a management system for records	2 DAYS
ISO 30301 LEAD IMPLEMENTER	Develop the skills and knowledge necessary to support an organization in establishing, implementing, and managing a management system for records	5 DAYS
ISO 30301 LEAD AUDITOR	Gain the knowledge and skills to perform audits of management systems for records against the requirements of ISO 30301	5 DAYS

Note: The ISO 30301 Introduction, Foundation, and Lead Implementer training courses are currently being reviewed and may be available upon request.

TNV ISO 30301 TRAINING COURSES

PROJECT MANAGEMENT BASED ON ISO 21500



GETTING STARTED WITH YOUR ISO 21500 CERTIFICATION

The ISO 21500 certification is a sound confirmation of your managerial capabilities. It will demonstrate that you have understood the essential concepts and processes required to successfully manage and deliver projects regardless of their complexity, size, or duration.

You will gain insights on how to test whether the different assumptions and chosen approaches of diverse projects are in line with the organization's policies, systems, and objectives. This certification proves your ability work on international projects and your flexibility as an employee.

WHY GET ISO 21500 CERTIFIED

This certification helps you to grow your career opportunities and your team-building skills and reach a greater level of commitment with your team members. It will enable you to be more confident and competent to define the proper resources needed to deliver projects on time and on budget. The concepts and processes of Project Management will increase the operational performance and reduce the costs of the organizations you are working for. The latter can be achieved by avoiding the costs involved and allocating the resources or funds to other relevant parts of the projects.

Furthermore, your knowledge on the matter helps your organization understand the essential principles of project management and improve its internal communications. The improved internal communications will enable the simplification of the terminology and the transfer of knowledge between projects.



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TRAINING COURSE	LEARNING OBJECTIVES	
ISO 21500 INTRODUCTION	Understand the basic concepts and the importance of project management	1 DAY
ISO 21500 FOUNDATION	Learn the best practices for the management of project as well as the key concepts and processes related to it	2 DAYS
ISO 21500 LEAD PROJECT MANAGER	Acquire the expertise to lead an organization and its team to implement, manage, and maintain projects based on ISO 21500	5 DAYS
ISO 21500 LEAD ASSESSOR	Gain the skills and knowledge to lead and organization and its team to implement and manage projects based on the guidance provided in ISO 21500	5 DAYS

Note: The ISO 21500 Introduction and Lead Assessor training courses are currently being reviewed and may be available upon request.

TNV ISO 21500 TRAINING COURSES

ASSET MANAGEMENT SYSTEMS BASED ON ISO 55001



GETTING STARTED WITH YOUR ISO 55001 CERTIFICATION

The ISO 55001 certification will prove that you have the expertise to plan, implement, manage, and continually improve an asset management system or audit one against the requirements of the standard. The ISO 55001 training courses are designed specifically to equip you with the skills to properly review processes, procedures, and asset performance, which lead to the acquisition of constructive feedback regarding the asset status and condition.

It allows you to stand out in the market by having the knowledge and ability to establish an asset management system for an organization that realizes the value of its assets and demonstrates social responsibility as well as commitment to different business cultures.

WHY GET ISO 55001 CERTIFIED

In today's world of complex and ever-changing financial marketplaces, ISO 55001 certification is crucial in proving the ability to run a more streamlined operation and a good corporate reputation. Moreover, this certification helps you as an individual to differentiate yourself from other professionals involved in the assets management.

Organizations are constantly on the lookout for professionals in this field as such an expertise will help them enhance their asset life cycle with a significant increase on asset performance, improvement of return on investment, and reduction of cost without sacrificing the organization's performance.



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TRAINING COURSE	LEARNING OBJECTIVES	▪
ISO 55001 INTRODUCTION	Get introduced to the basic concepts of an asset management system and its importance	1 DAY
ISO 55001 FOUNDATION	Understand the main concepts and elements to implement and manage an asset management system as specified in ISO 55001	2 DAYS
ISO 55001 LEAD IMPLEMENTER	Develop your skills and knowledge to support an organization in implementing, managing, and improving an AMS based on the requirements of ISO 55001	5 DAYS
ISO 55001 LEAD AUDITOR	Become competent to perform audits of an AMS against the requirements of ISO 55001 and to manage a team of auditors	5 DAYS